What to do in a fire, flood or other emergency

Quick guide for facilities and services

When are warnings issued?

Stay alert to emergencies affecting your community. Emergency Management Victoria issues emergency warnings if an emergency is occurring that may threaten life or property.

Advice

There is an emergency in your local area, access information and monitor conditions.

Watch and act

Fire or flood is heading towards you, conditions are changing and you need to take action now to protect your safety and wellbeing and that of your residents and staff.

Emergency warning

You are in imminent danger and need to take immediate action. You will be impacted by fire or flood.

How to stay informed

- Visit the VicEmergency website at **www.emergency.vic.gov.au**
- Download the VicEmergency App
- Call the VicEmergency hotline on **1800 226 226**
- Listen to ABC local radio
- Watch ABC news

Reacting to warning messages

Stay alert to emergencies affecting your community. Read your emergency management plan and know what you can do in an emergency to protect the safety and wellbeing of residents and staff.

Call DHHS West Division on 1800 780 354

Call us if you experience a serious emergency and need to relocate or evacuate residents, or if you have been advised to shelter in place.

Residential aged care services requiring advice or assistance to identify alternative accommodation can call the Commonwealth emergency response and advice line on 1800 078 709 or email: emergency.vic@health.gov.au

Call 000 if there is an immediate threat to life or property

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