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| Victorian Eyecare Services  13053 |
| Outcome objective: Victorians are safe and secure  Output group: Ageing, Aged and Home Care  Output: Aged Support Services |

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## 1. Service objective

Victorian Eyecare Service seeks to:

* The goal of VES is to facilitate statewide access to eye care and visual aids for people experiencing disadvantage and other barriers to access provide a firm foundation for a person’s longer-term improved health and wellbeing
* The outcome will be better vision for disadvantaged Victorians in need of optometry services.

## 2. Description of the service

VES supports the provision of functional vision and ocular health assessment and provides subsidised visual aids to people experiencing disadvantage and barriers to care. VES promotes the prevention of eye disease and avoidable vision loss from diseases such as age-related macular degeneration, refractive error, cataract, diabetic retinopathy and glaucoma. Early detection, monitoring and treatment of eye disease can improve quality of life and decrease overall medical costs.

## 3. Client group

The client group this activity is targeted at:   
VES targets people experiencing disadvantage and other barriers to access. VES is available for residents of Victoria who have:

* a current health care card for at least 6 months; or
* a current pensioner concession card; or
* an Aboriginal or Torres Strait Islander background; or
* Child Protection involvement for their care eg. Out of Home Care

Within the target population, VES focuses on the following groups that may experience difficulty gaining access to eye care services:

* people from culturally and linguistically diverse (CALD) backgrounds;
* people experiencing financial disadvantage (including people who experience or are at risk of homelessness);
* people living in rural and remote areas;
* people living in public sector residential aged care, supported residential services, disability accommodation services, youth justice facilities and older person public housing;
* People with low levels of health literacy
* There is no restriction on access to VES based on residency status or visa type.

## 4. Obligations specific to this activity

In addition to the obligations listed in the Service Agreement, organisations funded to deliver this activity must comply with the following:

### 4a. Registration and Accreditation

N/A

### 4b. Program requirements and other policy guidelines

* [Incident reporting instruction 2011](file:/F:/Oracle/Middleware/Oracle_Home/user_projects/domains/bi)

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* [Rainbow eQuality Guide](https://www2.health.vic.gov.au/rainbowequality)

<https://www2.health.vic.gov.au/rainbowequality>

* [Policy and funding guidelines for health services](https://www.health.vic.gov.au/policy-and-funding-guidelines-for-health-services)

<https://www.health.vic.gov.au/policy-and-funding-guidelines-for-health-services>

* [Cultural Diversity Guide - June 2004](http://www.health.vic.gov.au/diversity/cald.htm)

<http://www.health.vic.gov.au/diversity/cald.htm>

## 5. Performance

Funding is subject to achieving the performance targets specified in Schedule 2 of the Service Agreement.

Performance is measured as follows:

### Key performance measure 1: Number of occasions of service (metropolitan)

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| **Aim/objective** | This performance measure provides information about the occasions of service |
| **Target** | The performance measure target is provided in the Service Agreement |
| **Type of count** | Cumulative |
| **Counting rule** | Metro:Occasions of service 1 unit = 1 full consultation (40 minutes), 0.125 unit = 5 minutes dispensing. Outreach: Occasions of service 1 unit = 1 full consultation (40 minutes), 0.125 unit = 5 minutes dispensing. Rural: Number of claims\*. \* The metric for rural claims is different as consultation information is not available and is based on the claiming information that is obtained from the information submitted through online claims and processed by administrative staff in the ACO. |
| **Data source(s) collection** | * VES Minimum Dataset (MDS) |
| **Definition of terms** |  |

### Performance measure 2: Number of occasions of service (outreach)

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| **Aim/objective** | This performance measure provides information about the occasions of service |
| **Target** | The performance measure target is provided in the Service Agreement |
| **Type of count** | Cumulative |
| **Counting rule** | Metro:Occasions of service 1 unit = 1 full consultation (40 minutes), 0.125 unit = 5 minutes dispensing. Outreach: Occasions of service 1 unit = 1 full consultation (40 minutes), 0.125 unit = 5 minutes dispensing. Rural: Number of claims\*. \* The metric for rural claims is different as consultation information is not available and is based on the claiming information that is obtained from the information submitted through online claims and processed by administrative staff in the ACO. |
| **Data source(s) collection** | * VES Minimum Dataset (MDS) |
| **Definition of terms** |  |

### Performance measure 3: Number of occasions of service (rural)

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| **Aim/objective** | This performance measure provides information about the occasions of service |
| **Target** | The performance measure target is provided in the Service Agreement |
| **Type of count** | Cumulative |
| **Counting rule** | Metro:Occasions of service 1 unit = 1 full consultation (40 minutes), 0.125 unit = 5 minutes dispensing. Outreach: Occasions of service 1 unit = 1 full consultation (40 minutes), 0.125 unit = 5 minutes dispensing. Rural: Number of claims\*. \* The metric for rural claims is different as consultation information is not available and is based on the claiming information that is obtained from the information submitted through online claims and processed by administrative staff in the ACO. |
| **Data source(s) collection** | * VES Minimum Dataset (MDS) |
| **Definition of terms** |  |

## 6. Data collection

The reporting requirements for this service are:

| **Data collection name** | **Data system** | **Data set** | **Reporting cycle** |
| --- | --- | --- | --- |
| VES Minimum Dataset (MDS) | Manual Data Collection | VES MDS version 201 | Quarterly |

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