

|  |
| --- |
| Transitional Housing  94591 |
| Outcome objective: Victorians are safe and secure  Output group: Housing Assistance  Output: Housing Support and Homelessness Assistance |

**OFFICIAL**

**1. Service objective**

Homelessness transitional housing aims to achieve quality short-term accommodation and support to people experiencing homelessness or women and children experiencing family violence.

**2. Description of the service**

There are three main types of transitional housing services funded under this activity:  
• youth facilities  
• supportive housing  
• peer education and support program

**3. Client group**

The target group for transitional housing services is people experiencing or at risk of homelessness including people who have a chronic history of sleeping rough and young people aged between 16 and 25 years.

**4. Obligations specific to this activity**

In addition to the obligations listed in the Service Agreement, organisations funded to deliver this activity must comply with the following:

**4a. Registration and Accreditation**

* Independent review and accreditation against the department’s Human Services Standards, unless exempted.

**4b. Program requirements and other policy guidelines**

* [Human Services Standards policy](https://providers.dffh.vic.gov.au/human-services-standards-policy)

<https://providers.dffh.vic.gov.au/human-services-standards-policy>

* [Victorian Gazetted Performance Standards for Registered Housing Providers](http://www.housingregistrar.vic.gov.au/Publications)

<http://www.housingregistrar.vic.gov.au/Publications>

* [Homelessness Services Guidelines and Conditions of Funding May 2014](https://dhhs.vic.gov.au/sites/default/files/documents/201705/Homelessness-Services-Guidelines-and-Conditions-of-Funding-May-2014.pdf)

<https://dhhs.vic.gov.au/sites/default/files/documents/201705/Homelessness-Services-Guidelines-and-Conditions-of-Funding-May-2014.pdf>

* [VEOHRC Guideline: Family violence services and accommodation: Complying with the Equal Opportunity Act 2010](https://www.humanrights.vic.gov.au/resources/family-violence-services-and-accommodation-guideline/)

<https://www.humanrights.vic.gov.au/resources/family-violence-services-and-accommodation-guideline/>

* [Victoria’s Homelessness and Rough Sleeping Action Plan (January 2018)](https://www.dhhs.vic.gov.au/victorias-homelessness-and-rough-sleeping-action-plan)

<https://www.dhhs.vic.gov.au/victorias-homelessness-and-rough-sleeping-action-plan>

* [Victorian Housing Register Guidelines](https://fac.dhhs.vic.gov.au/victorian-housing-register)

<https://fac.dhhs.vic.gov.au/victorian-housing-register>

* [National Regulatory System – Community Housing Guidelines](https://www.nrsch.gov.au/publications/nrsch-operational-guidelines/provider-guides)

<https://www.nrsch.gov.au/publications/nrsch-operational-guidelines/provider-guides>

**5. Performance**

Funding is subject to achieving the performance targets specified in Schedule 2 of the Service Agreement.

Performance is measured as follows:

**Key performance measure 1: Number of Support Periods**

|  |  |
| --- | --- |
| **Aim/objective** | The aim of this performance measure is to monitor the number of new support periods |
| **Target** | The performance measure target is provided in the Service Agreement |
| **Type of count** | Non-cumulative |
| **Counting rule** | Count each period of support provided where case assessment has taken place and needs have been identified during the reporting period (calendar month). If a support period is closed for more than four weeks, and the client reappears and is provided with additional support and assessment of needs takes place, this will be counted as a new support period. A case should be closed if a client has not been provided with a service during a period of four weeks. |
| **Data source(s) collection** | * Specialist Homelessness Services Collection |
| **Definition of terms** | A client is a person who directly receives a service. In Victoria a service comprises episodes of support which are defined in line with the Specialist homelessness services data collection definition of a support period.  In Victoria a service comprises episodes of support which are defined in line with the SHSC data collection definition of a support period.  Detailed information is contained in the Specialist Homelessness Services collection manual <https://www.aihw.gov.au/about-our-data/our-data-collections/specialist-homelessness-services-collection>. |

**6. Data collection**

The reporting requirements for this service are:

| **Data collection name** | **Data system** | **Data set** | **Reporting cycle** |
| --- | --- | --- | --- |
| Specialist Homelessness Services Collection | SHIP | SHSC provided to DHHS and the Australian Institute of Health and Welfare | Monthly |
| Agencies funded under activity 94591 for non-client support | Manual Data Collection | Health and Welfare | As Required |

|  |
| --- |
| To receive this publication in an accessible format, email Monitoring Framework Helpdesk <monitoringframework.helpdesk@dffh.vic.gov.au>  Authorised and published by the Victorian Government, 1 Treasury Place, Melbourne.  © State of Victoria, Australia, Department of Families, Fairness and Housing, July 2019.  In this document, ‘Aboriginal’ refers to both Aboriginal and Torres Strait Islander people. ‘Indigenous’ or ‘Koori/Koorie' is retained when part of the title of a report, program or quotation.  ISSN 2653-0929 – Online (PDF/Word)  Available at Department of Families, Fairness and Housing and Department of Health activity search  [<http://providers.dffh.vic.gov.au/families-fairness-housing-health-activity-search](http://providers.dffh.vic.gov.au/families-fairness-housing-health-activity-search)> |