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| Therapy 17042 |
| Outcome objective: Victorians have the capabilities to participate  Output group: Disability services  Output: Disability services |

# 1. Service Objective

Therapy services aim to develop and maintain the skills and functional independence of people with a disability, and to assist carers to continue to care and support people living with a disability.

# 2. Description of the service

Funding for this activity is being withdrawn progressively as clients transition to the National Disability Insurance Scheme (NDIS).

Therapy services provide individual assessment and treatment, group programs and secondary consults to service providers to improve the services delivered to people living with a disability and training to carers to support them in their caring role.

Professionals delivering therapy services include occupational therapists, physiotherapists, speech pathologists, psychologists, continence advisers and therapy aid assistants.

# 3. Client group

The client group this activity is targeted at adults and young people who meet the criteria for disability service provision under the Disability Act 2006. The provision of therapy should be based on the following principles:

* there is a benefit, supported by medical and/or allied health professional advice, to the person’s health, wellbeing or fitness and it is based on the best available evidence
* therapy support is likely to be effective and achieve or maintain a measurable improvement
* the therapy support promotes progress towards independence participation and self-management.

# 4. Obligations specific to this activity

In addition to the obligations listed in the Service Agreement, organisations funded to deliver this activity must comply with the following:

## 4a. Registration and Accreditation

* Independent review and accreditation against the department’s Human Services Standards, unless exempted.
* Registration under the Children, Youth and Families Act 2005, if relevant.
* Registration under the Disability Act 2006.

## 4b. Program requirements and other policy guidelines

* [Disability Services Employment Safety Screening Compliance Policy](https://dhhs.vic.gov.au/publications/disability-services-employment-safety-screening-compliance-policy)

<https://dhhs.vic.gov.au/publications/disability-services-employment-safety-screening-compliance-policy>

# 5. Performance

Funding is subject to achieving the performance targets specified in Schedule 2 of the Service Agreement. Performance is measured as follows:

## Key performance measure: Number of new clients

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| Aim/objective | The aim of this performance measure is to monitor the number of new clients who received therapy services during the reporting period. |
| Target | The performance measure target is provided in the Service Agreement. |
| Type of count | Cumulative  Non-cumulative |
| Counting rule | Count number of new clients who received therapy services in the reporting period during which they first receive therapy services.  A person is counted as a new client if they have never received services under this activity from the service provider.  If a client has previously received services under this activity from the same service provider and the previous case was closed over three months ago and no support has been provided. The client is counted as a new client in the first reporting period (three or more months after provision of last service) during which the client recommences receiving therapy services. |
| Data source(s) collection | Service delivery tracking system and quarterly data collection. |
| Definition of terms | A client refers to a person receiving therapy support under this activity.  A 'new client' is defined as a person who:  has never received a service, or  has recommenced services no less than three months after their last episode of support was closed.  The receipt of service during the reporting period is defined as time spent providing therapy services either with the client or directly in relation to the client. |

# 6. Data collection

The reporting requirements for this service are:

| Data collection name | Data system | Data set | Reporting cycle |
| --- | --- | --- | --- |
| Service delivery tracking (SDT) | FAC/SAMS2 | SAMS2/Service delivery tracking data set | Monthly |
| Quarterly data collection (QDC) | Quarterly data collection – tool | Quarterly data collection – minimum data set | Quarterly |

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