|  |
| --- |
| DecorativeTherapeutic Counselling  34084 |
| Outcome objective: Victorians are healthy and well  Output group: Drugs Services  Output: Drug Treatment & Rehabilitation |

# 1. Service Objective

Family therapuetic interventions that assists young people and their parents/carer/family members to address difficulties associated with alcohol and drug use amongst young people. It supports young people to make positive choices about their alcohol and drug use and encourages stronger family relationship, promoting family function.

# 2. Description of the service

Therapeutic Counselling assists families to develop positive ways of communicating and problem solving. The notion of family is understood broadly and includes relatives and significant others. The work is conducted in settings that offer the greatest opportunity for engagement and learning.

A flexible approach is tailored to the unique needs of each young person and their family and this may include:

* individual and family counselling
* case co-ordination
* assessment and referrals,
* facilitated access into parent support groups
* secondary consultation to health and welfare professionals.

# 3. Client group

The client group this activity is targeted at is young people aged 12-25 with problematic alcohol and drug use as well as their parents/carers/family members.

# 4. Obligations specific to this activity

In addition to the obligations listed in the Service Agreement, organisations funded to deliver this activity must comply with the following:

## 4a. Registration and Accreditation

* Funded AOD treatment services in Victoria must comply with the requirements of any relevant accreditations and standards. They must be, or able to be, accredited within generic accreditation frameworks by a certified entity. More information is available on the [department’s AOD service quality and accreditation webpage.](file:///\\N060\group\Drug%20Policy%20and%20Services\Delivery%20&%20Performance\Service%20agreement%20activity%20descriptions%20project\Guidelines\aod-services-accreditation-requirements-sep-2017-pdf.pdf) Or copy link in the browser <https://www2.health.vic.gov.au/alcohol-and-drugs/aod-service-standards-guidelines/aod-service-quality-accreditation>

## 4b. Program requirements and other policy guidelines

* All AOD program requirements are contained in the AOD program guidelines. These are available on the [department’s website.](file:///\\N060\group\Drug%20Policy%20and%20Services\Delivery%20&%20Performance\Service%20agreement%20activity%20descriptions%20project\Guidelines\Alcohol%20and%20other%20drugs%20program%20guidelines-part%202-program%20and%20service%20specifications.docx) <https://www2.health.vic.gov.au/alcohol-and-drugs/aod-service-standards-guidelines/aod-program-guidelines>

# 5. Performance

Funding is subject to achieving the performance targets specified in Schedule 2 of the Service Agreement. Performance is measured as follows:

## Key performance measure 1: Number of episodes of care

|  |  |
| --- | --- |
| Aim/objective | To ensure that the service provider has delivered the quantity of services recorded in the service agreement. |
| Target | The performance measure target is provided in the Service Agreement. |
| Type of count | Cumulative  Non-cumulative |
| Counting rule | Count the number completed |
| Data source(s) collection | The Victorian Alcohol and Drug Collection |
| Definition of terms | An EOC is a completed course of treatment undertaken by a client under the care of an AOD worker, which achieves at least one significant treatment goal. |

# 6. Data collection

The reporting requirements for this service are:

| Data collection name | Data system | Data set | Reporting cycle |
| --- | --- | --- | --- |
| Victorian Alcohol and Drug Collection / Alcohol and other drug treatment services national minimum dataset | Various – Service providers are required to integrate the VADC into their own client management systems | Not applicable | Monthly |

|  |
| --- |
| To receive this publication in an accessible format [email Service Agreement Policy](mailto:sapolicy@dhhs.vic.gov.au) <[sapolicy@dhhs.vic.gov.au](mailto:sapolicy@dhhs.vic.gov.au)>  Authorised and published by the Victorian Government, 1 Treasury Place, Melbourne. © State of Victoria, Department of Health and Human Services, July 2019. Where the term ‘Aboriginal’ is used it refers to both Aboriginal and Torres Strait Islander people. Indigenous is retained when it is part of the title of a report, program or quotation. ISSN 2207-8347 (online/PDF/Word)  Available on the department’s [Health and human services activity search](http://providers.dhhs.vic.gov.au/health-human-services-activity-search) <<http://providers.dhhs.vic.gov.au/health-human-services-activity-search>> |