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| Springboard (leaving care) 31421 |
| Outcome objective: Victorians are safe and secure  Output group: Child protection and family services  Output: Placement services |

# Service Objective

Springboard (leaving care) aims to assist young people residing in or leaving residential out-of-home care to gain secure, long-term employment by re-engaging with appropriate education, training and employment opportunities.

# 2. Description of the service

Springboard provides intensive, youth-focussed one to one assistance to young people aged 16–21 years old who are in, or have recently left residential out-of-home care and are disengaged from education, vocational training or employment. Young people can also access Springboard brokerage to assist their re-engagement or participation in these areas.

**Description of leaving care reform activities**

* **Better Futures** -a post care support service (Better Futures) operating in the South Division and Barwon area with Goulburn area commencing operations in March 2019. Better Futures pilots are trialling a new service delivery model to improve outcomes for young people transitioning from out-of- home care. It will provide early engagement; levels of support depending on the young person’s needs; flexible funding to facilitate access to education, employment, health and wellbeing supports and connection to community.
* The Better Futures pilots are subject to a set of monitoring rules in CRISSP for reporting and evaluation purposes. It is anticipated that Better Futures will be implemented across all areas from late 2019.
* **Home Stretch –**will be implemented in the Better Futures pilot sites from March 2019. The initiative will offer a continuation of accommodation allowance for young people in foster and kinship care and young people exiting residential care up to 21 years, casework support and access to flexible funding. It is proposed that Home Stretch will be offered through the Better Futures service delivery model. The department has established a Home Stretch Expert Advisory Group and a Home Stretch Youth Expert Advisory Group to advise on key program design elements, including the relationship between the Better Futures model and Home Stretch.
* Home Stretchwill be subject to a set of monitoring rules in CRISSP for reporting and evaluation purposes. It is anticipated that Home Stretch will be implemented across all areas from late 2019

# 3. Client group

The target group for Springboard is young people aged 16–21 years old who are residing in or have left residential care and have been subject to:

* a family reunification order, a care by secretary order or a long-term care order, and
* on leaving the care of the Secretary, are of an age to, or intends to, live independently.

# 4. Obligations specific to this activity

In addition to the obligations listed in the Service Agreement, organisations funded to deliver this activity must comply with the following:

## 4a. Registration and Accreditation

* Independent review and accreditation against the department’s Human Services Standards, unless exempted
* Registration under the Children, Youth and Families Act 2005
* Registration under the Disability Act 2006

## 4b. Program requirements and other policy guidelines

* [Commonwealth transitioning to independence from out-of-home care](https://providers.dhhs.vic.gov.au/leaving-care)
* <https://providers.dhhs.vic.gov.au/leaving-care >
* [Department of Health and Human Services Management response to inhalant use](https://www2.health.vic.gov.au/about/publications/researchandreports/management-response-to-inhalant-use-guidelines)

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* [Program requirements for residential care services in Victoria](https://providers.dhhs.vic.gov.au/program-requirements-out-home-care-services)

< https://providers.dhhs.vic.gov.au/program-requirements-out-home-care-services >

* [Care and transition planning for young people leaving care framework](https://providers.dhhs.vic.gov.au/leaving-care-planning) <https://providers.dhhs.vic.gov.au/leaving-care-planning >

# 5. Performance

Funding is subject to achieving the performance targets specified in Schedule 2 of the Service Agreement. Performance is measured as follows:

## Key performance measure 1 Number of clients

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| Aim/objective | The aim of this performance measure is to identify the number of young people engaged in Springboard during the reporting period. |
| Target | The performance measure target is provided in the Service Agreement. |
| Type of count | Cumulative  Non-cumulative |
| Counting rule | Daily average number of clients is equivalent to the total number of days that services were provided to clients during the reporting period divided by total number of days in the reporting period (reporting period means for this activity monthly or quarterly).  Count the number of young people (new and ongoing) engaged in Springboard during the reporting period. |
| Data source(s) collection | Service delivery tracking |
| Definition of terms | Clients are defined as young people aged 16–21 years old receiving Springboard support. |

# 6. Data collection

The reporting requirements for this service are:

| Data collection name | Data system | Data set | Reporting cycle |
| --- | --- | --- | --- |
| Service delivery tracking (SDT) | FAC/SAMS2 | SAMS2/Service delivery tracking data set | Monthly |
| Springboard data return | Springboard | Progressive outcomes | Monthly |

# 7. Service redevelopment

As of November 2019, services funded under this activity have been transferred to new activities introduced in 2019. This activity is being retained until the end of the 2019-20 funding cycle.

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