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| Support & Safety Hubs-Integrated Practice Support  38011 |
| Outcome objective: Victorians are safe and secure  Output group: Family Violence Service Delivery  Output: Family Violence Service Delivery |

**OFFICIAL**

**1. Service objective**

The Support and Safety Hubs – Integrated Practice Support activity (Integrated Practice Leaders) aims to provide direct practice support and professional advice for Support and Safety Hub (Hub) practitioners operating in the Hubs, including family violence services, family services and perpetrator services, to build capability and enhance their work with women and children experiencing family violence, and families with vulnerabilities who need help with the wellbeing and development of their children.

**2. Description of the service**

Integrated Practice Leaders will provide support for practitioners in the Hubs to facilitate the delivery of integrated and specialist practice. The Integrated Practice Leaders will lead the delivery of high quality, safe and effective service responses to Victorians seeking support and services through the Hub.  
  
The Integrated Practice Leaders will be responsible for driving integrated practice across the Hubs and providing practice leadership and expert advice to the Hub workforce on complex cases requiring an integrated or multi-disciplinary approach. The Integrated Practice Leaders will build the capability of the Hub workforce to deliver integrated functions and services responding to family violence, child and family vulnerability and functioning, and perpetrator interventions, in line with the Hubs Service Model and Integrated Practice Framework.

**3. Client group**

The client group this activity is targeted Hub practitioners working in the Hubs, including family violence services, family services and perpetrator services.

**4. Obligations specific to this activity**

In addition to the obligations listed in the Service Agreement, organisations funded to deliver this activity must comply with the following:

**4a. Registration and Accreditation**

* Independent review and accreditation against the department’s Human Services Standards, unless exempted.
* Registration under the Children, Youth and Families Act 2005

**4b. Program requirements and other policy guidelines**

* [Program requirements for The Orange Door brokerage](https://www.vic.gov.au/sites/default/files/2019-04/Program-requirements-for-The-Orange-Door-Brokerage_0.pdf)

<https://www.vic.gov.au/sites/default/files/2019-04/Program-requirements-for-The-Orange-Door-Brokerage\_0.pdf>

* [Support and Safety Hub Interim Integrated Practice Framework](https://www.vic.gov.au/familyviolence/sector-and-partners/support-and-safety-hubs-practice-and-operational-guidance-for-hub-practitioners.html)

<https://www.vic.gov.au/familyviolence/sector-and-partners/support-and-safety-hubs-practice-and-operational-guidance-for-hub-practitioners.html>

* [Support and Safety Hub Service Model](https://www.vic.gov.au/familyviolence/sector-and-partners/service-model-and-specifications.html)

<https://www.vic.gov.au/familyviolence/sector-and-partners/service-model-and-specifications.html>

* [Support and Safety Hub Service Specifications](https://www.vic.gov.au/familyviolence/sector-and-partners/service-model-and-specifications.html)

<https://www.vic.gov.au/familyviolence/sector-and-partners/service-model-and-specifications.html>

* [Support and Safety Hub Operational Guidelines](https://www.vic.gov.au/familyviolence/sector-and-partners/support-and-safety-hubs-practice-and-operational-guidance-for-hub-practitioners.html)

<https://www.vic.gov.au/familyviolence/sector-and-partners/support-and-safety-hubs-practice-and-operational-guidance-for-hub-practitioners.html>

* [Family Violence Information Sharing Guidelines: Guidance for Information Sharing Entities](https://www.vic.gov.au/sites/default/files/2019-01/Ministerial%20Guidelines%20-%20Family%20Violence%20Information%20Sharing%20Scheme.pdf)

<https://www.vic.gov.au/sites/default/files/2019-01/Ministerial%20Guidelines%20-%20Family%20Violence%20Information%20Sharing%20Scheme.pdf>

**5. Performance**

Funding is subject to achieving the performance targets specified in Schedule 2 of the Service Agreement.

Performance is measured as follows:

**Key performance measure 1: Number of equivalent full-time staff employed (FTEs)**

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| **Aim/objective** | The Practice Leader role(s) will provide specialist and advanced practice leadership and drive integrated practice and decision making within The Orange Door. |
| **Target** | The performance measure is provided in the Service Agreement |
| **Type of count** | Cumulative |
| **Counting rule** | Count Practice Lead role(s) FTE filled within The Orange Door Area.. |
| **Data source(s) collection** | * Service Delivery Tracking (SDT) |
| **Definition of terms** | The Practice Leader role(s) will: • Support integrated practice approaches within The Orange Door and work together to drive collaborative decision making where there are different views amongst practitioners. • Coordinate learning and development of The Orange Door workforce through communities of practice and other professional development • Build capability of practitioners to deliver integrated functions and services responding to family violence, perpetrator interventions, and child and family development, and functioning in line with The Orange Door Service Model, Integrated Practice Framework and relevant legislative frameworks |

**6. Data collection**

The reporting requirements for this service are:

| **Data collection name** | **Data system** | **Data set** | **Reporting cycle** |
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| Service Delivery Tracking (SDT) | My Agency/SAM | SDT | Monthly |
| Manual Data Collection | Manual Data Collection | FSV data set | Monthly |

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