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| Better Futures providers delivering case work support list |
| December 2021 |
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The following lists contains contact details of Better Futures providers funded in each Department of Families, Fairness and Housing (DFFH) Division to deliver casework service response. The CRISSP provider group is also captured to support cross divisional transfers via CRISSP.

## East Division

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| **Agency** | **DFFH Service Area/s** | **Intake Number** | **CRISSP Provider Group Name** |
| Berry Street Victoria Inc (Hume) | Goulburn | (03) 5822 8100 | E - Berry Street Better Futures |
| Rumbalara Aboriginal Co-operative Limited | Goulburn | (03) 5820 0000 | E - Rumbalara Better Futures |
| Anglicare | Inner & Outer East | (03) 9896 6322 | E - Anglicare Better Futures |
| K.Y.M. (Victoria) Incorporated | Inner & Outer East | (03) 9722 5777 | E - K.Y.M. Vic Inc Better Futures |
| Moira Ltd | Inner & Outer East | 0435 680 153  (03) 8552-2222 | E - MOIRA Better Futures |
| Victorian Aboriginal Child Care Agency Co-operative Limited (VACCA) | Inner & Outer East | (03) 8727 0200 | E - VACCA East Metro Better Futures |
| Junction Support Services Inc | Ovens Murray | (02) 6043 7400 | E - Junction Support Services Better Futures |
| North East Support and Action for Youth Inc | Ovens Murray | (03) 5720 2201 | E - NESAY Better Futures |
| VACCA | Ovens Murray | (03) 5756 9000 | E - VACCA Ovens Murray Better Futures |
| Workways Australia Limited | Ovens Murray | 0408 686 593 | E - Workways Better Futures |

## North Division

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| Agency | **DFFH Service Area/s** | Intake Number | CRISSP Provider Group Name |
| VACCA | Hume Moreland | (03) 9287 8800 | N - VACCA Better Futures |
| Melbourne City Mission: (partnership with Mission Australia & Salvation Army Australia) | North East Melbourne & Hume Moreland | 0436 403 377 | N - Melbourne City Mission Better Futures |
| Berry Street Inc (Northern) | North East | (03) 9450 4700 | N - Berry Street Better Futures |
| Anglicare Victoria, St Luke's Region | Loddon | (03) 5434 3922 | N - St Lukes Anglicare Better Futures |
| Bendigo and District Aboriginal Co-operative Ltd | Loddon | (03) 5442 4947 | To be confirmed |
| Njernda Aboriginal Corporation | Loddon | 03) 5480 6252 | To be confirmed |
| Mallee Accommodation and Support Program Inc | Mallee | (03) 5021 6500 | N - MASP Better Futures |
| Mallee District Aboriginal Services (MDAS Limited) | Mallee | (03) 5018 4100 | N - MDAS Better Futures |

## South Division

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| **Agency** | **DFFH Service Area/s** | **Intake Number** | **CRISSP Provider Group Name** |
| MOIRA Ltd (Referral pathway lead for Non-ATSI young people) | Bayside Peninsula, Southern Melbourne | (03) 8552 2222 | S - MOIRA Better Futures |
| Mission Australia (partnership with Monash Health, South East Community Links and YSAS) | Bayside Peninsula, Southern Melbourne | (03) 9213 2500 | S - Mission Australia Better Futures |
| VACCA – South Metropolitan | Bayside Peninsula, Southern Melbourne | (03) 8796 0700 | S - VACCA South Metro Better Futures |
| Quantum Support Services Inc. (referral pathway lead for Non-ATSI young people) | Inner Gippsland,  Outer Gippsland | 1800 243 455 | S - Quantum Better Futures |
| VACCA - Gippsland | Inner Gippsland,  Outer Gippsland | (03) 5135 6055 | S - VACCA Gippsland Better Futures |

## West Division

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| **Agency** | **DFFH Service Area/s** | **Intake Number** | **CRISSP Provider Group Name** |
| Barwon Child, Youth & Family | Barwon | (03) 5226 8900 | W - BCYF Better Futures |
| Wathaurong Aboriginal Co-Operative | Barwon | (03) 5277 0044 | W - Wathaurong Better Futures |
| Berry Street Victoria Incorporated | Brimbank Melton & Western Melbourne | (03) 9450 4700 | W - Berry Street Better Futures |
| Westgate Community Initiatives Group Inc: Djerriwarrh, IMVC | Brimbank Melton & Western Melbourne | (03) 9689 3437 | W - WCIG Better Futures |
| VACCA | Brimbank Melton & Western Melbourne | (03) 9742 8300 | W - Western VACCA Better Futures |
| Ballarat and District Aboriginal Co-operative Ltd | Central Highlands | (03) 5331 5344 | W - BADAC Better Futures |
| Central Highlands Group Training Inc (Ballarat Group Training) | Central Highlands | (03) 5336 8600 | W - Ballarat Group Training Central Highlands Better Futures |
| Child & Family Services Ballarat Inc | Central Highlands | (03) 5337 3333 | W - CAFS Better Futures |
| Brophy Family & Youth Services Inc | Wimmera South West | (03) 5561 8888 | W - Brophy Better Futures |
| Central Highlands Group Training Inc (BGT) | Wimmera South West | (03) 5333 8600 | W - Ballarat Group Training Wimmera Better Futures |
| Goolum Aboriginal Co-operative Limited | Wimmera South West | (03) 5381 6333 | W - Goolum Better Futures |
| Gunditjmara Aboriginal Co-operative Limited | Wimmera South West | (03) 5559 1234 | W - Gunditjmara Better Futures |
| Uniting - Wimmera | Wimmera South West | (03) 5362 4093 | W - Uniting Wimmera Better Futures |

The Better Futures provider contact details including Aboriginal Community Controlled Organisations, Community Connections and service areas are also available on the department’s website [services.dffh.vic.gov.au/better-futures](https://services.dffh.vic.gov.au/better-futures) <https://services.dffh.vic.gov.au/better-futures>

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