

# What to do in a fire, flood or other emergency

Steps to take if your facility is threatened by an emergency

## When are warnings issued?

**Stay alert to emergencies affecting your community.**

Warnings are issued if an emergency is occurring that may threaten life or property.

### Advice



An incident is occurring or has occurred in the area. Access information and monitor conditions.

### Watch and Act/Warning



An emergency is heading towards you. Conditions are changing and you need to take action now to protect yourself and your family.

### Emergency warning



You are in imminent danger and need to take action now. You will be impacted.

## How to stay informed

- Visit the VicEmergency website at **[www.emergency.vic.gov.au](http://www.emergency.vic.gov.au)**
- Download the VicEmergency App
- Call the VicEmergency hotline on **1800 226 226**
- Listen to ABC local radio
- Watch ABC news

## Reacting to warning messages

Stay alert to emergencies affecting your community. Read your emergency management plan and know what you can do in an emergency to protect the safety and wellbeing of residents and staff.

## Call DFFH South Division (Southern Metro) on 1800 309 916

Call us if you experience a serious emergency and need to relocate or evacuate residents, or if you have been advised to shelter in place.

**Residential aged care services** requiring advice or assistance to identify alternative accommodation can call the Commonwealth emergency response and advice line on 1800 078 709 or email: [emergencyvic@health.gov.au](mailto:emergencyvic@health.gov.au)

**Call 000 if there is an immediate threat to life or property**

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email [emergencycommunications@dffh.vic.gov.au](mailto:emergencycommunications@dffh.vic.gov.au)

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Families,  
Fairness  
and Housing