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| Secure Welfare Service31208 |
| Outcome objective: Victorians have capabilities to participate  Output group: Child Protection and Family Services  Output: Placement Services |

**OFFICIAL**

## 1. Service objective

To provide primary health services to young people who are in Secure Welfare Services and at substantial and immediate risk of significant harm.

## 2. Description of the service

Primary health services are provided to young people in Secure Welfare Services by an external health service provider. Young people placed in Secure Welfare Services face physical, cognitive, psychological and social changes and challenges commonly associated with this life stage. However, in contrast to most young people, they often have complex multiple health problems and comorbidities, particularly in the areas of problematic alcohol and other drug use, offence-specific behaviours, high-risk behaviours and mental health problems.

## 3. Client group

The client group this activity is targeted at are young people between the ages of 10 and 17 who receive health services whilst residing at Secure Welfare Services.

## 4. Obligations specific to this activity

In addition to the obligations listed in the Service Agreement, organisations funded to deliver this activity must comply with the following:

### 4a. Registration and Accreditation

* Independent review and accreditation against the department’s Human Services Standards, unless exempted.

### 4b. Program requirements and other policy guidelines

* [Human Services Standards policy](https://providers.dffh.vic.gov.au/human-services-standards-policy)

<https://providers.dffh.vic.gov.au/human-services-standards-policy>

* [Child Protection Practice Manual](http://www.cpmanual.vic.gov.au)

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## 5. Performance

Funding is subject to achieving the performance targets specified in Schedule 2 of the Service Agreement.

Performance is measured as follows:

### Key performance measure 1: Total number of young people who receive health service response

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| **Aim/objective** | To ensure the health needs of all young people at Secure Welfare Services are met |
| **Target** | The performance measure target is provided in the Service Agreement |
| **Type of count** | Cumulative |
| **Counting rule** | Count the total number of clients receiving health services for the reporting period. |
| **Data source(s) collection** | * Manual Data Collection |
| **Definition of terms** | A health service response is defined as one or more of the following: • comprehensive health assessment and planning • risk screening • on-call and out-of-hours emergencies • allied health services • communicable disease treatment • immunisation services • dental services • mental health planning • alcohol and other drug services • health promotion and illness prevention Health services are further described as per the Service Agreement. A young person is someone between the ages of 10 and 17 at immediate substantial risk of harm and for whom no alternative safe care option exists, and who is subject to a protection order or interim accommodation order. A young person admitted to Secure Welfare Services will be referred to health services for an admission assessment and any additional health related needs. This is counted as one target on a single day, regardless of the range of responses provided.  A young person may be admitted more than once during the reporting period. Each admission requires a health service response and should be included within the count of total clients receiving services. |

## 6. Data collection

The reporting requirements for this service are:

| **Data collection name** | **Data system** | **Data set** | **Reporting cycle** |
| --- | --- | --- | --- |
| Manual Data Collection | Manual Data Collection | Health services performance measures | Quarterly |

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