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| SAVVI Supporting Connections.37412 |
| Outcome objective: Victorians are safe and secure  Output group: Empowering Individuals and Communities  Output: Seniors Programs and Participation |

**OFFICIAL**

## 1. Service objective

The SAVVI Supporting Connections Program aims to address resident unmet health and social needs and link residents to appropriate services. It also works with supported residential services (SRS) staff and proprietors to build their capacity to meet the needs of residents and improve their support planning to meet those needs and better manage challenging behaviours. The program also aims to work with health and local support services to improve their accessibility for residents of these SRS and their responsiveness to proprietors and staff.

## 2. Description of the service

This program provides service coordination, support and brokerage to residents of pension level Supported Residential Services.

## 3. Client group

The client group this activity is targeted at is residents of pension level Supported Residential services who have unmet complex needs and unmanaged behaviours.

## 4. Obligations specific to this activity

In addition to the obligations listed in the Service Agreement, organisations funded to deliver this activity must comply with the following:

### 4a. Registration and Accreditation

N/A

### 4b. Program requirements and other policy guidelines

* [SAVVI Supporting Connections Services Specifications (December 2008)](http://www.health.vic.gov.au/srs/savvi.htm)

<http://www.health.vic.gov.au/srs/savvi.htm>

* [SAVVI Guidelines, 2023-24](https://fac.dffh.vic.gov.au/policies-and-procedures)

<https://fac.dffh.vic.gov.au/policies-and-procedures>

* [SAVVI Supporting Connections flexible funds guidelines, 2010](https://www2.health.vic.gov.au/about/publications/researchandreports/SAVVI-Guidelines)

<https://www2.health.vic.gov.au/about/publications/researchandreports/SAVVI-Guidelines>

## 5. Performance

Funding is subject to achieving the performance targets specified in Schedule 2 of the Service Agreement.

Performance is measured as follows:

### Key performance measure 1: Number of clients

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| **Aim/objective** | Account for the number of clients receiving a service commensurate with funds |
| **Target** | The performance measure target is provided in the Service Agreement. |
| **Type of count** | Cumulative |
| **Counting rule** | MDS guidelines |
| **Data source(s) collection** | * HACC National Minimum Data Set * SAVVI Supporting Connections Annual Narrative Report |
| **Definition of terms** | N/A |

## 6. Data collection

The reporting requirements for this service are:

| **Data collection name** | **Data system** | **Data set** | **Reporting cycle** |
| --- | --- | --- | --- |
| HACC National Minimum Data Set | HACC MDS | HACC Minimum Dataset | Quarterly |
| SAVVI Supporting Connections Annual Narrative Report | Manual Data Collection | Template | Annual |

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