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| Placement prevention services 31218 |
| Outcome objective: Victorians are safe and secure  Output group: Child protection and family services  Output: Placement services |

# 1. Service Objective

To provide specialist case management and support services to children and young people who are subject to protective services involvement and are living at home or independently, who are at risk of significant harm or abuse and are in need of additional case support.

# 2. Description of the service

Placement prevention services include a number of support programs including intensive case management and innovative support services.

Intensive case management services provide multidisciplinary, intensive case management and youth outreach services targeted at young people aged 12 to 18 years, not in out-of-home care, who are subject to protective services involvement and who demonstrate a high level of risk behaviours.

Innovative support services are division-specific models of support developed to meet the needs of clients.

# 3. Client group

Children and young people who are subject to protective services involvement and living at home or independently, and who are at risk of significant harm or abuse and are in need of additional case support.

# 4. Obligations specific to this activity

In addition to the obligations listed in the Service Agreement, organisations funded to deliver this activity must comply with the following:

## 4a. Registration and Accreditation

* Independent review and accreditation against the department’s Human Services Standards, unless exempted
* Registration under the Children, Youth and Families Act 2005

## 4b. Program requirements and other policy guidelines

* [Child Protection Practice Manual](http://www.cpmanual.vic.gov.au/sites/default/files/Best%20interests%20case%20practice%20model%20summary%20guide%202012%203002.pdf)

<http://www.cpmanual.vic.gov.au>

# 5. Performance

Funding is subject to achieving the performance targets specified in Schedule 2 of the Service Agreement. Performance is measured as follows:

## Key performance measure 1: Daily average number of clients

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| Aim/objective | This performance measure provides quantitative information about the number of clients receiving a service each day, averaged over the reference period.  The services include:  Intensive case management services (ICMS)  Innovative support services (IS) |
| Target | The performance measure target is provided in the Service Agreement. |
| Type of count | Non-cumulative |
| Counting rule | Daily average number of clients is equivalent to the total number of days of service provided during the reference period, divided by the number of days in the reference period.  For example:  During the 31 days of the January period, a total of 155 days of service were provided. This equates to an average of five clients per day.  155/31 = 5 |
| Data source(s) collection | Organisations enter information via:  Client Relationship Information System for Service Providers (CRISSP)  supplementary reporting tools, as requested. |
| Definition of terms | For intensive case management services and innovative support services, the client is defined as the child or young person receiving the service. |

## Performance measure 2 : Percentage of children and young people who are subject to protective involvement

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| Aim/objective | This performance measure provides information about the proportion of clients that are subject to protective services involvement. |
| Target | 90 per cent |
| Type of count | Non-cumulative |
| Counting rule | Percentage is calculated based on the number of clients who are subject to protective involvement receiving a service during the reference period with an open case in CRIS divided by the total number of clients receiving a service during the reference period.  For example:  During the 31 days of the January period, a total of 45 clients out of 50 had protective services involvement. This equates to 90 per cent.  (45/50) x 100 = 90 per cent |
| Data source(s) collection | Data is collated by extracting information from  Client Relationship Information System for Service Providers (CRISSP)  Client Information Management System (CRIS). |
| Definition of terms | Children and young people are defined in accordance with the *Children Youth and Families Act 2005.*  Protective services involvement refers to children and young people who are either subject to a protective investigation, period of protective intervention (where on-going risk has been substantiated) or a current protective order at the time of the referral / report. |

# 6. Data collection

The reporting requirements for this service are:

| Data collection name | Data system | Data set | Reporting cycle |
| --- | --- | --- | --- |
| Out-of-home care | CRISSP | Client placement support services | Ongoing |

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