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| DecorativeLow-cost accommodation support 13082 |
| Outcome objective: Victorians are healthy and well Output group: Aged and Home CareOutput: Aged support services |

# 1. Service Objective

The Low-Cost Support program is made up of the Community Connections Program, Housing Support for the Aged Program and the Older Persons High Rise Program and aims to increase access to mainstream, specialist, community and health services to improve the health and wellbeing of people living who are homeless or living in low cost or insecure accommodation or public housing. It also provides funding for the SRS oral health promotion initiative that seeks to provide oral health assessment and education to residents living in assisted supported residential services.

# 2. Description of the service

Outreach programs for older and vulnerable Victorians with unmet complex needs, who are homeless or living in insecure or low-cost accommodation. Programs link clients to relevant health, community care and welfare services to improve their health and social well-being.

# 3. Client group

The client group this activity is targeted at is older people with unmet complex needs who may have a physical or mental health illness or people with drug or alcohol substance misuse issues.

# 4. Obligations specific to this activity

In addition to the obligations listed in the Service Agreement, organisations funded to deliver this activity must comply with the following:

## 4a. Registration and Accreditation

* Nil

## 4b. Program requirements and other policy guidelines

* Community Connection Program quality standards framework and data collection guidelines, 2001
* Flexible Care Fund guidelines for the Older Persons High Rise Support Program, August 2002
* Older Persons High Rise Support Program submission guidelines, 2001
* Housing Support for the Aged Program submission guidelines, 2000
* SRS Oral Health Promotion initiative service model specifications, 2011

# 5. Performance

Funding is subject to achieving the performance targets specified in Schedule 2 of the Service Agreement. Performance is measured as follows:

## Key performance measure: Number of clients assisted

|  |  |
| --- | --- |
| Aim/objective | Account for the number of clients receiving a service commensurate with funds pro |
| Target | The performance measure target is provided in the Service Agreement. |
| Type of count | [x]  Cumulative [ ]  Non-cumulative |
| Counting rule | MDS guidelines |
| Data source(s) collection | HACC MDS |
| Definition of terms |  |

# 6. Data collection

The reporting requirements for this service are:

| Data collection name | Data system  | Data set  | Reporting cycle |
| --- | --- | --- | --- |
| HACC minimum dataset | HACC MDS | HACC MDS  | Quarterly |
| Narrative Report | Template | Template | Annual |

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