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| Intensive Treatment Services  31163 |
| Outcome objective: Victorians have capabilities to participate  Output group: Child Protection and Family Services  Output: Specialist Support Services |

**OFFICIAL**

**1. Service objective**

To enhance the emotional and behavioural functioning, safety and wellbeing of children and young people subject to child protection intervention, who have been identified as requiring specialist therapeutic and treatment interventions due to the aftermath of abuse or neglect.

**2. Description of the service**

The intensive treatment service is delivered by Berry Street Take Two and aims to improve the functioning, safety and wellbeing of children and young people subject to child protection intervention through the provision of specialist intensive therapeutic counselling and multiple treatment methods aimed at addressing trauma and attachment problems involving children, their families and carers.  
The service provider works in close association with the child protection program with a range of tools for use by child protection managers and practitioners to assess and measure outcomes, which help to inform the most effective approach to take for each individual.  
The service is centrally coordinated by Berry Street Take Two and delivered by teams across the four divisions with an Aboriginal team delivering a statewide service located in the North Division. An assessment and recommendation service is provided for children and young people in secure welfare services. Clients are assessed as far as possible in their own home environment with children living in out-of-home care and at home.  
Take Two also provides research, evaluation and training services through its research, information management, training and practice development teams.  
Therapeutic specialists also provide services to children in therapeutic foster care and therapeutic residential care services, as well as family coaching, sexual abuse prevention programs and other local initiatives. Most of these services are provided through area-based teams.

**3. Client group**

Children or young people who have been seriously abused or neglected, who are exhibiting or at risk of developing severe emotional or behavioural disturbance. All referrals are from the Department of Health and Human Services (the department) child protection service for the core service.

**4. Obligations specific to this activity**

In addition to the obligations listed in the Service Agreement, organisations funded to deliver this activity must comply with the following:

**4a. Registration and Accreditation**

* Independent review and accreditation against the department’s Human Services Standards, unless exempted.
* Registration under the Children, Youth and Families Act 2005

**4b. Program requirements and other policy guidelines**

* [Disability Act 2006](https://www.legislation.vic.gov.au/in-force/acts/disability-act-2006)

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* [Human Services Standards policy](https://providers.dffh.vic.gov.au/human-services-standards-policy)

<https://providers.dffh.vic.gov.au/human-services-standards-policy>

* [Child Protection Practice Manual](http://www.cpmanual.vic.gov.au)

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**5. Performance**

Funding is subject to achieving the performance targets specified in Schedule 2 of the Service Agreement.

Performance is measured as follows:

**Key performance measure 1: Daily average number of clients**

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| **Aim/objective** | This performance measure provides information about clients receiving specialist intensive therapeutic treatment services on any day |
| **Target** | The performance measure target is provided in the Service Agreement |
| **Type of count** | Non-cumulative |
| **Counting rule** | Number of clients in the reporting period, divided by number of days in the reporting period For example: Number of clients = 52 Total days per month = 31 Daily average number of clients per month 52/31 = 1.6 |
| **Data source(s) collection** | * Out of Home Care |
| **Definition of terms** | Daily average number is the sum of daily clients during the reporting period divided by the number of reporting period days (i.e. quarterly = 91.25 days). Placement refers to the accommodation and associated support provided Service means the provision of specialist intensive therapeutic treatment services to enhance the emotional and behavioural functioning of children who are subject to departmental child protection intervention services |

**Performance measure 2: Percentage of clients referred by the Department of Health & Human Services Child Protection to the intensive therapeutic service more than once in a 12-month period**

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| **Aim/objective** | This performance measure provides information which is used to analyse the effectiveness of the intensive treatment services program |
| **Target** | 10 per cent |
| **Type of count** | Non-cumulative |
| **Counting rule** | Count the total number of clients referred to the service between the start date and end date of the reporting period where there was a previous (closed) referral for that client in the preceding 12 months. Divide this by the total amount of referrals within 12 months. For example: Total number of clients referred to the service more than once in 12 months = 6 Total number of clients = 10 Percentage of clients referred more than once in a 12 month period (6/10) x 100 = 60% |
| **Data source(s) collection** | * Out of Home Care |
| **Definition of terms** | Service means the provision of specialist intensive therapeutic treatment services to enhance the emotional and behavioural functioning of children who are subject to departmental child protection intervention services |

**Performance measure 3: Number of clients**

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| **Aim/objective** | This performance measure provides information about clients receiving specialist intensive therapeutic and treatment services |
| **Target** | The performance measure target is provided in the Service Agreement |
| **Type of count** | Non-cumulative |
| **Counting rule** | Count the number of clients that have received a service within the month |
| **Data source(s) collection** | * Out of Home Care |
| **Definition of terms** | Service means the provision of specialist intensive therapeutic treatment services to enhance the emotional and behavioural functioning of children who are subject to departmental child protection intervention services |

**6. Data collection**

The reporting requirements for this service are:

| **Data collection name** | **Data system** | **Data set** | **Reporting cycle** |
| --- | --- | --- | --- |
| Out of Home Care | Manual Data Collection | DHHS Monthly Report – Take Two - Targets Summary | Monthly |

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