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| Flexible Funding 31437 |
| Outcome objective: Victorians are safe and secure  Output group: Child protection and family services  Output: Family and community services |

# 1. Service Objective

Flexible Funding is available to children and families receiving support through child and family services. Flexible Funding should enable families to make positive and enduring change that will promote the safety and wellbeing of their children and young people.

# 2. Description of the service

Flexible Funding will support the implementation of individualised case plans for children and families.

Flexible Funding can provide practical support and services to minimise children, young people and families requiring more intensive intervention. Funding should enable families to make positive and enduring change that will increase parenting capacity and promote the safety and wellbeing of their children and young people

# 3. Client group

Flexible Funding is available to vulnerable children, young people and their families (inclusive of unborn, infants, children, young people, mothers, fathers, parents, siblings, carers, and carer families) accessing support through Intake and Access, Individual Child and Family Support and Specialised Interventions.

# 4. Obligations specific to this activity

In addition to the obligations listed in the Service Agreement, organisations funded to deliver this activity must comply with the following:

## 4a. Registration and Accreditation

* Independent review and accreditation against the department’s Human Services Standards, unless exempted
* Registration under the Children, Youth and Families Act 2005

## 4b. Program requirements and other policy guidelines

* [A strategic framework for Family Services](https://providers.dhhs.vic.gov.au/sites/dhhsproviders/files/2017-08/strategic-framework-for-family-services-2007.pdf)

<https://providers.dhhs.vic.gov.au/sites/dhhsproviders/files/2017-08/strategic-framework-for-family-services-2007.pdf>

* [Program requirements for family and early parenting services in Victoria](https://providers.dhhs.vic.gov.au/program-requirements-family-and-early-parenting-services-word) <https://providers.dhhs.vic.gov.au/program-requirements-family-and-early-parenting-services-word>
* [The Best Interests framework for vulnerable children and youth](https://providers.dhhs.vic.gov.au/sites/dhhsproviders/files/2017-08/the-best-interests-framework-for-vulnerable-children-and-youth.pdf)

<https://providers.dhhs.vic.gov.au/best-interests-framework-vulnerable-children-and-youth-pdf>

* [Best interests case practice model – Summary guide](https://dhhs.vic.gov.au/publications/best-interests-case-practice-model-summary-guide)

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# 5. Performance

Funding is subject to achieving the performance targets specified in Schedule 2 of the Service Agreement. Performance is measured as follows:

## Key performance measure 1: Amount of Flexible Funding expended in the reporting period.

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| Aim/objective | This performance measure is the amount of Flexible Funding expended in the reporting period. |
| Target | The performance measure target is provided in the Service Agreement. |
| Type of count | Cumulative  Non-cumulative |
| Counting rule | Count the total Flexible Funding expended in the reporting period.  The total yearly Flexible Funding allocation is divided by 12 to translate to indicative monthly expenditure. |
| Data source(s) collection | Service Delivery Tracking System (via the Funded Agency Channel) |
| Definition of terms | ‘Expended’ refers to funds actually spent and not funds approved for spending. |

## Performance measure 2: Number of Flexible Funding packages

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| Aim/objective | This performance measure provides information about the total number of Flexible Funding packages provided. |
| Target | The performance measure target is provided in the Service Agreement. |
| Type of count | Cumulative  Non-cumulative |
| Counting rule | Count the number of packages during the reporting period. |
| Data source(s) collection | Flexible Funding acquittal template |
| Definition of terms |  |

# 6. Data collection

The reporting requirements for this service are:

| Data collection name | Data system | Data set | Reporting cycle |
| --- | --- | --- | --- |
| Service Delivery Tracking | Funded Agency Channel / SAMS2 | Funded Agency Channel / SAMS2 | Monthly |
| [Flexible Funding acquittal template](https://providers.dhhs.vic.gov.au/family-services-flexible-funding-acquittal-tool-xls) | Manual | Acquittal to local Adviser | Bi-annual |

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