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| DecorativeDiversion Programs  34211 |
| Outcome objective: Victorians are healthy and well  Output group: Drugs Services  Output: Drug Treatment & Rehabilitation |

# 1. Service Objective

To divert clients away from the justice system by providing alcohol and other drug (AOD) therapeutic treatment for those who were referred by other services who wish to address their AOD-related offending behaviour, or to meet a condition of a diversion plan.

# 2. Description of the service

Alcohol and drug therapeutic treatment provided to diversion clients.

# 3. Client group

This activity is targeted at both ‘formal’ and ‘informal’ diversion clients:

* ‘informal’ pre-charge or pre-sentencing forensic diversion clients include people who present to the catchment-based intake service who are not on a formal diversion order, but who are seeking treatment to address their AOD-related offending behaviour. This may include people referred by Victoria Police, courts, solicitors, legal aid and drink/drug drive providers.
  + ‘Formal’ diversion clients who are required to attend an AOD service to meet the conditions of their diversion plan, as ordered by a magistrate or court program, they may be referred for assessment and treatment by Australian Community Support Organisation (ACSO) Community Offender Advice and Treatment Service (COATS).

# 4. Obligations specific to this activity

In addition to the obligations listed in the Service Agreement, organisations funded to deliver this activity must comply with the following:

## 4a. Registration and Accreditation

* Funded AOD treatment services in Victoria must comply with the requirements of any relevant accreditations and standards. They must be, or able to be, accredited within generic accreditation frameworks by a certified entity. More information is available on the [department’s AOD service quality and accreditation webpage.](file:///\\N060\group\Drug%20Policy%20and%20Services\Delivery%20&%20Performance\Service%20agreement%20activity%20descriptions%20project\Guidelines\aod-services-accreditation-requirements-sep-2017-pdf.pdf) <https://www2.health.vic.gov.au/alcohol-and-drugs/aod-service-standards-guidelines/aod-service-quality-accreditation>.

## 4b. Program requirements and other policy guidelines

All AOD program requirements are contained in the AOD program guidelines. These are available on [AOD program guidelines](file:///\\N060\group\Drug%20Policy%20and%20Services\Delivery%20&%20Performance\Service%20agreement%20activity%20descriptions%20project\Guidelines\Alcohol%20and%20other%20drugs%20program%20guidelines-part%202-program%20and%20service%20specifications.docx) <https://www2.health.vic.gov.au/alcohol-and-drugs/aod-service-standards-guidelines/aod-program-guidelines.

# 5. Performance

Funding is subject to achieving the performance targets specified in Schedule 2 of the Service Agreement. Performance is measured as follows:

## Key performance measure 1: Report on key objectives

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| Aim/objective | The aim of this performance measure is to report on the agreed deliverables to support the diversion of clients |
| Target | The performance measure target is provided in the Service Agreement. |
| Type of count | Cumulative  Non-cumulative |
| Counting rule | Count the number of informal and formal diversion clients |
| Data source(s) collection | The Victorian Alcohol and Drug Collection and Australian Community Support Organisation (ACSO) Client Management System (CMS) |
| Definition of terms | ‘Informal’ pre-charge or pre-sentencing forensic diversion clients include people who present to the catchment-based intake service who are not on a formal diversion order, but who are seeking treatment to address their AOD-related offending behaviour.  ‘Formal’ diversion clients who are required to attend an AOD service to meet the conditions of their diversion plan, as ordered by a magistrate or court program. |

# 6. Data collection

The reporting requirements for this service are:

| Data collection name | Data system | Data set | Reporting cycle |
| --- | --- | --- | --- |
| Victorian Alcohol and Drug Collection / Alcohol and other drug treatment services national minimum dataset. | Various – Service providers are required to integrate the VADC into their own client management systems. | Not applicable. | Monthly. |
| ACSO COATS Client Management System (Penelope). | Penelope: Accessible via any internet browser, Penelope enables AOD providers to have immediate access to assessment reports, appointments, and attendance status as well as being able to communicate client progress and record service outcomes. | Not applicable. | Quarterly. |

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