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| DecorativeCommunity Offenders Advice and Treatment  34042 |
| Outcome objective: Victorians are healthy and well  Output group: Drugs Services  Output: Drug Treatment & Rehabilitation |

# 1. Service Objective

To provide AOD treatment to offenders sentenced to a community-based disposition with an attached AOD order.

# 2. Description of the service

As a result of referral from Community Correctional Services (CCS), the Community Offenders Advice and Treatment Service (COATS) undertakes assessment, provides a treatment plan and brokers any necessary treatment from community-based treatment services for forensic clients who have come into contact with the criminal justice system. This service includes:

* **t**o purchase appropriate treatment from alcohol and drug agencies for offenders who have received a community-based disposition with an alcohol and drug treatment condition.
* **t**o provide pre-release assessment and treatment plans for prisoners on parole with an alcohol and drug treatment condition, and for offenders who have received a custody and community treatment order.
  + **t**http://www.cyclingnews.com/news/trek-and-bontrager-announce-most-advanced-helmet-technology-ever-designed/o provide post-sentence assessments and treatment plans for offenders who have received a community‑based disposition from the Courts.

# 3. Client group

This service is aimed at offenders sentenced to a community-based disposition with an attached AOD order at all phases of their interaction with the justice system, excluding the pre-sentence period and time spent in custody: i.e. during a community correction order, and at the pre-release and post‑sentence phases.

# 4. Obligations specific to this activity

In addition to the obligations listed in the Service Agreement, organisations funded to deliver this activity must comply with the following:

## 4a. Registration and Accreditation

* Funded AOD treatment services in Victoria must comply with the requirements of any relevant accreditations and standards. They must be, or able to be, accredited within generic accreditation frameworks by a certified entity. More information is available on the department’s [AOD service quality and accreditation](https://www2.health.vic.gov.au/alcohol-and-drugs/aod-service-standards-guidelines/aod-program-guidelines) webpage. <<https://www2.health.vic.gov.au/alcohol-and-drugs/aod-service-standards-guidelines/aod-service-quality-accreditation>.

## 4b. Program requirements and other policy guidelines

* All AOD program requirements are contained in the AOD program guidelines. These are available on the [department’s website.](file:///\\N060\group\Drug%20Policy%20and%20Services\Delivery%20&%20Performance\Service%20agreement%20activity%20descriptions%20project\Guidelines\Alcohol%20and%20other%20drugs%20program%20guidelines-part%202-program%20and%20service%20specifications.docx) <https://www2.health.vic.gov.au/alcohol-and-drugs/aod-service-standards-guidelines/aod-program-guidelines>.

# 5. Performance

Funding is subject to achieving the performance targets specified in Schedule 2 of the Service Agreement.

Performance measure as follows:

## Key Performance Measure 1: Number of assessments within 5 working days of completed referral by CCS officer

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| Aim/objective | To measure the number of assessments within 5 working days of completed referral by CCS officer |
| Target | The performance measure target is provided in the Service Agreement |
| Type of count | Cumulative  Non-cumulative |
| Counting rule | This quarterly report contains key performance data, including: the number of referrals made, number of assessments conducted, and any other data relating to demographics or the nature of the offender’s drug use. |
| Data source(s) collection | Victorian Alcohol and Drug Collection and Penelope. |
| Definition of terms | **Alcohol and other drug (AOD) treatment services:** The Victorian Government provides the community with alcohol and other drug treatment services through a purchaser-provider model.  The Victorian Government purchases these services from independent agencies on behalf of the community. The alcohol and other drug treatment services program provides a range of services, which cover the needs of clients experiencing substance abuse issues.  **Community Correctional Services (CCS):** CCS is a division of Corrections Victoria that supervises adult offenders (aged 18 years or over) who are sentenced by the courts to serve community-based dispositions, or who are conditionally released from prison on parole by the Adult Parole Board. This means offenders must report regularly to their Community Corrections Officer and may have to participate in unpaid community work and rehabilitation programs.  **Offender:** Clients sentenced by the courts to serve community-based dispositions (or sentences), or who are conditionally released from prison on parole by the Adult Parole Board |

# 6. Data collection

The reporting requirements for this service are:

| Data collection name | Data system | Data set | Reporting cycle |
| --- | --- | --- | --- |
| Victorian Alcohol and Drug Collection / Alcohol and other drug treatment services national minimum dataset. | Various – Service providers are required to integrate the VADC into their own client management systems. | Not applicable. | Monthly. |
| ACSO COATS Client Management System (Penelope). | Penelope: Accessible via any internet browser, Penelope enables AOD providers to have immediate access to assessment reports, appointments, and attendance status as well as being able to communicate client progress and record service outcomes. | Not applicable. | Quarterly. |

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