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| DecorativeCommunity Health  28086 |
| Outcome objective: Victorians are healthy and well  Output group: Primary and Dental Health  Output: Community health services |

# 1. Service Objective

The aim of the Community Health Program is to provide effective healthcare services and support to priority populations.

# 2. Description of the service

The program funds general counselling, allied health and nursing services.

# 3. Client group

The client group this activity is targeted at is universal however access is prioritised for key population groups:

The Community Health Program prioritises access for populations that

* experience poorer overall health outcomes
* have barriers to accessing adequate healthcare
* that are economically and/or socially disadvantaged.
* people with complex care needs

The program’s priority population groups are:

* Aboriginal and Torres Strait Islander people
* people with an intellectual disability
* refugees and people seeking asylum
* people experiencing homelessness and people at risk of homelessness
* people with a serious mental illness
* children in out-of-home care

# 4. Obligations specific to this activity

In addition to the obligations listed in the Service Agreement, organisations funded to deliver this activity must comply with the following:

## 4a. Registration and Accreditation

N/A

## 4b. Program requirements and other policy guidelines

* Community health integrated program guidelines: direction for the community health program

<https://www2.health.vic.gov.au/primary-and-community-health/community-health/community-health-program/chip-guidelines>

# 5. Performance

Funding is subject to achieving the performance targets specified in Schedule 2 of the Service Agreement. Performance is measured as follows:

## Key performance measure 1: Number of hours of service

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| Aim/objective | This performance measure provides information about the number of hours of service delivered. |
| Target | The performance measure target is provided in the Service Agreement. |
| Type of count | Cumulative  Non-cumulative |
| Counting rule | Direct and Indirect time are included in the number of hours of service. |
| Data source(s) collection | Community Health Minimum Data Set (CHMDS) |
| Definition of terms | **Direct time** is the time spent in activities directly servicing the registered client, potential client or a family member/significant other of a client e.g. face-to-face, email, video link, telephone communication.  **Indirect time** is the time spent away from a client or clients in essential activities to provide support to a client or clients. Includes time spent on activities such as organising case meetings, preparing case notes, referral, clinical supervision, preparation for group sessions, secondary consultation, preparation for not attended sessions (DNA). |

# 6. Data collection

The reporting requirements for this service are:

| Data collection name | Data system | Data set | Reporting cycle |
| --- | --- | --- | --- |
| Community Health minimum dataset (CHMDS) | CHMDS | CHMDS | Quarterly |

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