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| Carers Card 19051 |
| Volume 3: Human services policy and funding plan 2015–19, update 2018–19Chapter 4: Activity descriptions |

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# Activity information

## Service delivery tracking

**Service delivery tracking activity? No**

## Output group

Concessions to pensioners and beneficiaries

## Output

Concessions to pensioners and beneficiaries

# Objective

To recognise the service of primary unpaid carers and to provide them with discounts for a range of products and services provided by government and private businesses.

# Description of the service

The Carer Card is a Victorian Government initiative recognising primary unpaid carers in Victoria. This card is a free discount and benefits card for primary unpaid carers. Additional benefits of the card are free public transport on Sundays with a free Sunday pass and two return off-peak travel vouchers for travel anywhere in Victoria. Carer cardholders can also enjoy discounted entries to many State Government venues such as zoos, museums and various festivals.

# Client group

Primary unpaid carers

# Service delivery

Department of Health and Human Services

# Performance measures

## Key performance measure 1: Number of Carer Card holders

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| --- | --- |
| **Definition** | Number of Carer Cards currently held |
| **Aim/objective** | The Carer Card is a Victorian Government initiative recognising primary unpaid carers in Victoria. |
| **Type of count** | Cumulative  |
| **Monitoring frequency** | Annual |
| **Data source(s) collection** | Carer Card program database |

# Data collection information

Data collections comprise data management systems and data sets.

| Data collection name | Data management system  | Data set  | Reporting cycle |
| --- | --- | --- | --- |
| Carer Card program database | Carer Card program database |  | Annual |

# Further information

Contact the carer card information line on 1800 901 958.

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