

|  |
| --- |
| PDRSS Carer Support15075 |
| Outcome objective: Victorians are healthy and wellOutput group: Mental HealthOutput: Mental Health Community Support Services (MCSS) |

**OFFICIAL**

## 1. Service objective

The Carer Support funding aims to improve the wellbeing of carers of people with a mental illness.

## 2. Description of the service

Carer support includes those services and programs that have as their primary client the carer of a person with a mental illness.

## 3. Client group

This activity is targeted towards people who provide non-professional care to someone with a mental illness. This could include (but is not limited to) friends, parents, siblings and children.

## 4. Obligations specific to this activity

In addition to the obligations listed in the Service Agreement, organisations funded to deliver this activity must comply with the following:

### 4a. Registration and Accreditation

N/A

### 4b. Program requirements and other policy guidelines

* [Mental Health Act (2014) and Amendments](http://www.legislation.vic.gov.au/domino/Web_Notes/LDMS/LTObject_Store/ltobjst9.nsf/dde300b846eed9c7ca257616000a3571/0dec51790a033716ca257e4300827383/%24FILE/14-26aa005%20authorised.pdf)

<http://www.legislation.vic.gov.au/domino/Web\_Notes/LDMS/LTObject\_Store/ltobjst9.nsf/dde300b846eed9c7ca257616000a3571/0dec51790a033716ca257e4300827383/$FILE/14-26aa005%20authorised.pdf>

* [Standards for Psychiatric Disability Support Services](http://www.health.vic.gov.au/mentalhealth/pdrss/pdrss_standards.pdf)

<http://www.health.vic.gov.au/mentalhealth/pdrss/pdrss\_standards.pdf>

* [Psychiatric Disability Rehabiliation and Support Services - Guidelines for Service Delivery](http://www.health.vic.gov.au/mentalhealth/quality/service.htm)

<http://www.health.vic.gov.au/mentalhealth/quality/service.htm>

## 5. Performance

Funding is subject to achieving the performance targets specified in Schedule 2 of the Service Agreement.

Performance is measured as follows:

### Key performance measure 1: Number of clients

|  |  |
| --- | --- |
| **Aim/objective** | The aim of the performance measure is to count the number of people provided |
| **Target** | The performance measure target is provided in the Service Agreement |
| **Type of count** |  Non-cumulative |
| **Counting rule** | A carer is considered to have been offered support if they have had an in-depth phone conversation or a face-to face meeting in which information or advice was given, or where an assessment or referral has taken place. |
| **Data source(s) collection** | * Quarterly Data Collection (QDC)
 |
| **Definition of terms** | A client is defined as a person in receipt of state funded Carer Support service |

## 6. Data collection

The reporting requirements for this service are:

| **Data collection name** | **Data system**  | **Data set**  | **Reporting cycle** |
| --- | --- | --- | --- |
| Quarterly Data Collection (QDC) | Manual Data Collection  | To be identified for each Service Agreement  | Quarterly |

|  |
| --- |
| To receive this publication in an accessible format, email Monitoring Framework Helpdesk <monitoringframework.helpdesk@dffh.vic.gov.au>Authorised and published by the Victorian Government, 1 Treasury Place, Melbourne. © State of Victoria, Department of Health, July 2019. In this document, ‘Aboriginal’ refers to both Aboriginal and Torres Strait Islander people. ‘Indigenous’ or ‘Koori/Koorie' is retained when part of the title of a report, program or quotation.ISSN 2653-0937 – Online (PDF/Word)Available at Department of Families, Fairness and Housing and Department of Health activity search[<http://providers.dffh.vic.gov.au/families-fairness-housing-health-activity-search](http://providers.dffh.vic.gov.au/families-fairness-housing-health-activity-search)> |