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| Capacity Building34022 |
| Outcome objective: Victorians are connected to culture and communityOutput group: Drug ServicesOutput: Drug Treatment And Rehabilitation |

**OFFICIAL**

## 1. Service objective

To build Victoria’s capacity to respond to the needs of LGBTI community members experiencing problematic alcohol and other drug use. To improve LGBTI community member’s skills and knowledge to better manage their substance use and improve access and experience of AOD services.

## 2. Description of the service

To improve the ability of organisations to identify and respond to AOD support needs of specific cohorts of clients and their families.

## 3. Client group

The target client groups for this activity are culturally and linguistically diverse, Aboriginal, Lesbian, Gay, Bisexual, Trans and gender diverse and Intersex (LGBTI) people, dual diagnosis, homeless and forensic clients through workforce capacity development.
Specifically targeting:
• State-funded alcohol and drug sector to provide affirmative treatment and support to LGBTI populations. This is the largest component of work;
• LGBTI community groups and organisations to promote AOD harm reduction and treatment access;
• LGBTI community and allies to build community capacity to reduce harm associated with AOD use and increase treatment access.

## 4. Obligations specific to this activity

In addition to the obligations listed in the Service Agreement, organisations funded to deliver this activity must comply with the following:

### 4a. Registration and Accreditation

N/A

### 4b. Program requirements and other policy guidelines

* [Alcohol & Other Drug Program Guidelines](https://www2.health.vic.gov.au/alcohol-and-drugs/aod-service-standards-guidelines/aod-program-guidelines)

<https://www2.health.vic.gov.au/alcohol-and-drugs/aod-service-standards-guidelines/aod-program-guidelines>

* [Policy and funding guidelines for health services](https://www.health.vic.gov.au/policy-and-funding-guidelines-for-health-services)

<https://www.health.vic.gov.au/policy-and-funding-guidelines-for-health-services>

## 5. Performance

Funding is subject to achieving the performance targets specified in Schedule 2 of the Service Agreement.

Performance is measured as follows:

**Key performance measure 1: Report against agreed objectives**

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| **Aim/objective** | The aim of this performance measure is to report on the agreed deliverables to respond and support to AOD needs |
| **Target** | The performance measure target is provided in the Service Agreement |
| **Type of count** |  Non-cumulative |
| **Counting rule** | Submit report on the key deliverables for capacity building target groupThorne Harbour Health (formally Victorian AIDS Council) and an associated meeting with Drug Policy and Reform Unit, Workforce Branch and Diversity Unit to discuss progress, issues and opportunities |
| **Data source(s) collection** | * Biannual reporting from Thorne Harbour Health (formally Victorian AIDS Council)
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| **Definition of terms** | Culturally and linguistically diverse, Aboriginal, Lesbian, Gay, Bisexual, Trans and gender diverse and Intersex (LGBTI) people, dual diagnosis, homeless and forensic clients through workforce capacity development |

## 6. Data collection

The reporting requirements for this service are:

| **Data collection name** | **Data system**  | **Data set**  | **Reporting cycle** |
| --- | --- | --- | --- |
| Biannual reporting from Thorne Harbour Health (formally Victorian AIDS Council) | Manual Data Collection  | Narrative report  | Half-yearly |

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