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| Behaviour intervention services 17026 |
| Outcome objective: Victorians have the capacities to participate  Output group: Disability services  Output: Disability services |

# 1. Service Objective

Behaviour intervention services aim to improve the quality of life of people with disabilities by reducing behaviours of concern and the use of restrictive interventions.

# 2. Description of the service

Funding for this activity is being withdrawn progressively as clients transition to the National Disability Insurance Scheme (NDIS).

Behaviour intervention services manage and prevent behaviours of concern through the development and implementation of evidence-based interventions that promote and maintain positive behaviour.

Behaviour intervention services broadly include the following:

* an intervention that is provided directly with the person, or via carers or staff. This form of service delivery requires comprehensive assessment, intervention and support strategies relative to the person’s presenting needs and circumstances. Strategies may be delivered simultaneously rather than sequentially.
* consultation and skills building that is designed to build systemic capacity. This form of service delivery involves training and consultation to staff and carers who provide direct support to people with disability.

# 3. Client group

The client group this activity is targeted at is adults and young people who meet the criteria for disability service provision under the Disability Act 2006 and display behaviours that are a barrier to participation and pose a risk to the health and safety of a person and those with whom they live or work. These behaviours of concern may include aggressive, self-injurious, or dangerous behaviour.

# 4. Obligations specific to this activity

In addition to the obligations listed in the Service Agreement, organisations funded to deliver this activity must comply with the following:

## 4a. Registration and Accreditation

* Independent review and accreditation against the department’s Human Services Standards, unless exempted.
* Registration under the Disability Act 2006.

## 4b. Program requirements and other policy guidelines

* [Positive practice framework](https://providers.dhhs.vic.gov.au/positive-practice-framework-word) [<https://providers.dhhs.vic.gov.au/positive-practice-framework-word>](file://N070/GROUP/PRR/Service%20Agreement%20Performance/Service%20Agreement%20Policy/Activity%20Program%20Updates%202019-20/Human%20Services/Community%20Services%20Operations/Disability%20Services%20-%20Toomey/Program%20Returned/%3Chttps:/providers.dhhs.vic.gov.au/positive-practice-framework-word%3E)
* [Senior Practitioner – Authorised Program Officer practice advice](https://providers.dhhs.vic.gov.au/important-information-authorised-program-officers-apo-word) <https://dhhs.vic.gov.au/publications/senior-practitioner-disability-independent-person-toolkit>
* [Senior Practitioner – Independent Person Toolkit](https://dhhs.vic.gov.au/publications/senior-practitioner-disability-independent-person-toolkit) [<https://dhhs.vic.gov.au/publications/senior-practitioner-disability-independent-person-toolkit>](https://dhhs.vic.gov.au/publications/senior-practitioner-disability-independent-person-toolkit)

# 5. Performance

Funding is subject to achieving the performance targets specified in Schedule 2 of the Service Agreement. Performance is measured as follows:

## Key performance measure 1: Number of new clients

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| Aim/objective | The aim of this performance measure is to monitor the number of new clients receiving behaviour intervention services during the reporting period. |
| Target | The performance measure target is provided in the Service Agreement. |
| Type of count | Cumulative |
| Counting rule | Count the number of new clients who received support under this activity in the reporting period.  When reporting through service delivery tracking, on 1 July of each financial year count all individuals receiving behaviour intervention services as ‘new clients’, and thereafter, from August to June each year, count only new clients. |
| Data source(s) collection | Service delivery tracking system and quarterly data collection (QDC). Monthly / Quarterly |
| Definition of terms | The client refers to a person receiving behaviour intervention services.  A 'new client' is defined as a person who:  has never received a service, or  has recommenced services no less than three months after their last episode of support was closed.  The receipt of a service during the reporting period is defined as time spent providing behaviour intervention services either with the client or directly in relation to the client. |

# 6. Data collection

The reporting requirements for this service are:

| Data collection name | Data system | Data set | Reporting cycle |
| --- | --- | --- | --- |
| Service delivery tracking (SDT) | FAC/SAMS2 | SAMS2/Service delivery tracking data set | Monthly |
| Quarterly data collection (QDC) | Quarterly data collection – tool | Quarterly data collection – minimum data set | Quarterly |

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