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| ACCO Services - Primary Health  28088 |
| Outcome objective: Victorians are healthy and well  Output group: Primary, Community and Dental Health  Output: Community Health Care |

**OFFICIAL**

**1. Service objective**

To promote health care and improve access to ACCO Services that respond to and support the Aboriginal Community.

**2. Description of the service**

Provide services to improve health outcomes of Aboriginal and Torres Strait Islander people with, or at risk of chronic disease.  
The Aboriginal Health Promotion and Chronic Care (AHPACC) program strengthens organisational partnerships, support planning and community engagement, with a particular focus on key issues and strategic directions.  
The Innovative Health Services for Homeless Youth (IHSHY) program promotes health care for young people who are homeless or at risk of homelessness.  
The Support for Victoria’s Aboriginal community during the COVID-19 response and recovery initiative provides support for: Continued provision of clinical services, improved access to patient transport, development and delivery of outcomes-based technology service and Support for Elders.  
  
The Strengthening Lifelong Aboriginal Health and Wellbeing (Urgent Care Pathways Funding). It provides ACCHOs the ability to deliver additional culturally safe episodes of care to Aboriginal communities.

**3. Client group**

• Direct client service  
The client group is targeted at Aboriginal and Torres Strait Islander communities.

**4. Obligations specific to this activity**

In addition to the obligations listed in the Service Agreement, organisations funded to deliver this activity must comply with the following:

**4a. Registration and Accreditation**

N/A

**4b. Program requirements and other policy guidelines**

* [Policy and funding guidelines for health services](https://www.health.vic.gov.au/policy-and-funding-guidelines-for-health-services)

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**5. Performance**

Funding is subject to achieving the performance targets specified in Schedule 2 of the Service Agreement.

Performance is measured as follows:

**Key performance measure 1: Development of service profile**

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| **Aim/objective** | Provide services to improve health outcomes of Aboriginal and Torres Strait Islander people with, or at risk of chronic disease |
| **Target** | The performance measure target is provided in the Service Agreement. |
| **Type of count** | Cumulative |
| **Counting rule** | N/A |
| **Data source(s) collection** |  |
| **Definition of terms** | N/A |

**Performance measure 2: Number of hours**

|  |  |
| --- | --- |
| **Aim/objective** | Delivery of hours of case coordination and counselling and case work for AHPACC and IHSHY |
| **Target** | The performance measure target is provided in the Service Agreement. |
| **Type of count** | Non-cumulative |
| **Counting rule** | Hours of delivery |
| **Data source(s) collection** | * Community & Women's Health Reporting Requirements * Innovative Health Services for Homeless Youth (IHSHY) Data Collection |
| **Definition of terms** |  |

**Performance measure 3: Submission of reports**

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| **Aim/objective** | To provide a narrative and acquittal reports for the COVID-19 response and recovery initiative |
| **Target** | Count number of client’s services delivered to and types of service provided |
| **Type of count** | Non-cumulative |
| **Counting rule** |  |
| **Data source(s) collection** | * COVID-19 Response and initiative reports |
| **Definition of terms** |  |

**Performance measure 4: Submission of reports (Urgent Care Pathways)**

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| **Aim/objective** | To provide narrative and acquittal reports for the Urgent Care Pathways initiative demonstrating, in comparison to the period before this funding, an increase among Aboriginal clients in MBS 715s (Aboriginal and Torres Strait Islander Peoples Health Assessments) and episodes of care. |
| **Target** | The performance measure target is provided in the Service Agreement. |
| **Type of count** | Cumulative |
| **Counting rule** | Six-monthly reports submitted.  Within the report count the number of MBS 715s and episodes of care provided to Aboriginal clients in the six-month reporting period. |
| **Data source(s) collection** | * Urgent Care Funding report |
| **Definition of terms** | An episode of care is a contact between a client and one or more health workers in an organisation as per the Commonwealth Government Australian Institute of Health and Welfare web site. |

**6. Data collection**

The reporting requirements for this service are:

| **Data collection name** | **Data system** | **Data set** | **Reporting cycle** |
| --- | --- | --- | --- |
| Community & Women's Health Reporting Requirements | Manual Data Collection |  | Annual |
| COVID-19 Response and initiative reports | Manual Data Collection | Excel Spreadsheet | Half-yearly |
| Urgent Care Funding report | Manual Data Collection | Manual | Half-yearly |
| Innovative Health Services for Homeless Youth (IHSHY) Data Collection | Manual Data Collection |  | As Required |

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