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| Aboriginal family violence services 38021 |
| Outcome objective: Victorians are safe and secure  Output group: Family violence service delivery  Output: Family violence service delivery |

# 1. Service Objective

### Aboriginal family violence services enhance the safety of Aboriginal people experiencing or recovering from family violence, by intervening early to prevent harm and address the safety and well-being needs of a person, child or family from crisis through to healing.

### Prevention and early intervention responses are underpinned by culture, cultural strengthening, healing and protective factors. Aboriginal people lead decision-making around how prevention initiatives are funded, and how outcomes and success are measured.

# 2. Description of the service

Aboriginal family violence services provide prevention and support services to Aboriginal women, children, men and Elders throughout Victoria. Services are funded flexibility to respond to the needs of older people and Elders, children, people who identify as LGBTIQA+, people with a disability, as well as non-Aboriginal parents and family members and non-Aboriginal people who use violence against Aboriginal women and children. Aboriginal family violence services include:

* **Holistic healing services**

Holistic healing services provide services to Aboriginal women, children, young people and community who have experienced family violence, respond to the needs of those who use violence towards family members and support the recovery and healing of the local community. Services may include individual and group counselling; information and referral; service coordination and court support; as well as family mediation and spiritual and cultural healing activities.

* **Time out services**

Time out services provide support for those who use violence towards family members to enable them to deal with their issues in a culturally appropriate manner. Opportunity may be provided for reflection and supported decision-making as well as access to services including counselling, behaviour change programs, mentoring, cultural healing activities and education programs.

* **Men’s family violence group programs**

Men’s family violence group programs actively engage Aboriginal men who use violence and controlling behaviour towards family members in order to take responsibility for their use of violence and to mitigate the risks of reoffending. These group programs will build on existing time out and healing services, and Indigenous men’s case management services.

* **Victorian Aboriginal Community Initiatives Fund**

The Victorian Aboriginal Community Initiative Fund provides annual grants to assist Aboriginal communities to prevent, reduce and respond to family violence.

* **Dhelk Dja Action Group Discretionary funds**

Dhelk Dja Action Group Discretionary funds support the work of the eleven Dhelk Dja Action Groups and the implementation of Regional Action Plans that compliment and inform Dhelk Dja Agreement. Dhelk Dja Action Groups are place-based, Aboriginal community-led groups that drive local action to prevent and address family violence through a partnership approach. Dhelk Dja articulates the long-term partnership and directions required to ensure that Aboriginal children, people, families and communities live free from violence, built upon the foundation of Aboriginal self-determination.

# 3. Client group

The client group for this activity is targeted for Aboriginal women, men, children, young people, families and communities affected by family violence.

# 4. Obligations specific to this activity

In addition to the obligations listed in the Service Agreement, organisations funded to deliver this activity must comply with the following:

## 4a. Registration and Accreditation

* Independent review and accreditation against the department’s Human Services Standards, unless exempted

## 4b. Program requirements and other policy guidelines

* [Family violence risk assessment and risk management framework and practice guides 1-3](about:blank)  
  <[https://providers.dhhs.vic.gov.au/family-violence-risk-assessment-and-risk-management-framework](about:blank)
* [Family Violence Information Sharing Scheme](about:blank)

<[https://www.vic.gov.au/family-violence-information-sharing-scheme](about:blank)>

* [Dhelk Dja: Safe Our Way Strong Culture, Strong Peoples, Strong Families](about:blank) <[https://www.vic.gov.au/system/user\_files/Documents/fv/Dhelk%20Dja%20-%20Safe%20Our%20Way%20-%20Strong%20Culture%2C%20Strong%20Peoples%2C%20Strong%20Families%20Agreement.pdf](about:blank) >
* [Guideline: Family violence services and accommodation: Complying with the Equal Opportunity Act 2010](about:blank)  
  <https://www.humanrightscommission.vic.gov.au/home/our-resources-and-publications/eoa-practice-guidelines/item/1577-guideline-family-violence-services-and-accommodation-complying-with-the-equal-opportunity-act-2010>

# 5. Performance

Funding is subject to achieving the performance targets specified in Schedule 2 of the Service Agreement. Performance is measured as follows:

## Key performance measure 1: Number of new cases

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| Aim/objective | The aim of this performance measure is to monitor the number of new cases of support. |
| Target | The performance measure is provided in the Service Agreement. |
| Type of count | Cumulative |
| Counting rule | Count the number of new cases that are opened during the reporting period.  The counting rule seeks to capture new instances where support is provided to a person.  A new case is counted when a client receives services from a service provider for the first time within the past three months.  When to count a new case:  when a client receives services from this service provider for the first time  when a client presents for services after a previous case has been closed  when a client presents for services relating to the same incident, but has not received services from this service provider for three months or more.  When **not** to count a new case:  when the client has received the same service from the service provider relating to the same incident within the last three months  when an existing case carries over into a new financial or calendar year  when an existing case carries over into a new month. |
| Data source(s) collection | Integrated Reports and Information System (IRIS)  Service delivery tracking |
| Definition of terms | Clients, for the purpose of this performance measure, are defined as Aboriginal women, children, men and family members affected by family violence (either as victims or users of family violence against family members), and receive a service from an Aboriginal family violence service.  A woman and her children are counted as one client. However, where a child requires a separate response in their own right, that child is recorded as a separate client.  The receipt of a service during the reporting period is defined as having provided at least one hour of continuous service to the client during the reporting period. |

# 6. Data collection

The reporting requirements for this service are:

| Data collection name | Data system | Data set | Reporting cycle |
| --- | --- | --- | --- |
| Family violence | Integrated Reports and Information System (IRIS) | IRIS family violence | Monthly |
| Service delivery tracking (SDT) | FAC/SAMS2 | SAMS2/Service delivery tracking data set | Monthly |
| Victorian Aboriginal Community Initiatives Fund | Manual | Acquittal Report | Annual |

# 7. Activity mapping

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| New Output Group | New Activity | Old Output group | OLD activity |
| Family Violence Service Delivery | 38021 – Aboriginal family violence services | Child Protection and Family Services | 31244 - Aboriginal family violence |

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