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| Flexible Funding Family Violence and Sexual Assault38026 |
| Outcome objective: Victorians are safe and secureOutput group: Family Violence Service DeliveryOutput: Family Violence Service Delivery |

**OFFICIAL**

**1. Service objective**

Flexible funding for victim survivors of family violence and/or victim survivors of sexual assault aims to assist eligible adult and child victim survivors of family violence and sexual assault to access a range of tailored supports to live free from violence and sexual harm and achieve positive long-term outcomes relating to safety, wellbeing, and independence through the provision of flexible support funding.

**2. Description of the service**

Flexible funding: family violence Flexible Support Packages (FSPs) deliver a personalised and holistic response to assist victim survivors (including children and young people as victim survivors in their own right) who have experienced or are experiencing family violence to access support, move out of crisis, stabilise and improve safety, wellbeing and independence.
Family violence flexible support packages aim to assist in the achievement of goals outlined in a victim survivor’s case management or support plan that deliver the following outcomes in a manner that is tailored to address individual needs and priorities:
Flexible funding: sexual assault support brokerage (SASB) delivers a flexible, holistic, person-centred response to assist the recovery and wellbeing of sexual assault victim survivors, including children and young people.
The brokerage funding aims to respond to the individual support needs of victim survivors of sexual assault that are outlined in their support plan. Victim survivors include those who have recently experienced sexual assault, as well as adult survivors of childhood sexual assault or past adult sexual assault who present for assistance.
Flexible Funding: Family violence crisis brokerage (FVCB) delivers brokerage to Victim Survivors of Family Violence and aims to reduce the risk by providing individualized, person-centered brokerage to support victim survivors, including children and young people, to take the immediate actions necessary to increase their safety including:
• victim survivors who are escaping and / or have recently experienced family violence
• victim survivors who are planning to leave an abusive situation or have the perpetrator removed.

**3. Client group**

The client group is victim survivors of family violence and/or victim survivors of sexual assault.

**4. Obligations specific to this activity**

In addition to the obligations listed in the Service Agreement, organisations funded to deliver this activity must comply with the following:

**4a. Registration and Accreditation**

* Independent review and accreditation against the department’s Human Services Standards, unless exempted.

**4b. Program requirements and other policy guidelines**

* [Human Services Standards policy](https://providers.dffh.vic.gov.au/human-services-standards-policy)

<https://providers.dffh.vic.gov.au/human-services-standards-policy>

* [Family Violence Flexible Support Packages Program Guidelines](https://providers.dffh.vic.gov.au/family-violence-flexible-support-packages-program-requirements-word)

<https://providers.dffh.vic.gov.au/family-violence-flexible-support-packages-program-requirements-word>

* [Personal Safety Initiative Operational Guidelines](https://providers.dffh.vic.gov.au/personal-safety-initiative-operational-guidelines)

<https://providers.dffh.vic.gov.au/personal-safety-initiative-operational-guidelines>

* [Family Violence Crisis Brokerage Program Requirements](https://fac.dhhs.vic.gov.au/news/updated-family-violence-crisis-brokerage-guidelines)

<https://fac.dhhs.vic.gov.au/news/updated-family-violence-crisis-brokerage-guidelines>

* [Sexual Assault Support Brokerage Guidelines](https://fac.dffh.vic.gov.au/sexual-assault-support-brokerage-program-guideline.)

<https://fac.dffh.vic.gov.au/sexual-assault-support-brokerage-program-guideline.>

* [Code of Practice: Principles and Standards for Specialist Family Violence Services for Victim-Survivors](https://safeandequal.org.au/working-in-family-violence/service-responses/specialist-family-violence-services/the-code-of-practice/)

<https://safeandequal.org.au/working-in-family-violence/service-responses/specialist-family-violence-services/the-code-of-practice/>

**5. Performance**

Funding is subject to achieving the performance targets specified in Schedule 2 of the Service Agreement.

Performance is measured as follows:

**Key performance measure 1: Number of packages - FSP**

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| **Aim/objective** | The aim of this performance measure is to count the number of family violence flexible support packages provided to eligible victim survivors. |
| **Target** | The performance measure target is provided in the Service Agreement. |
| **Type of count** | Cumulative |
| **Counting rule** | Count each time a new package is administered during the reporting period |
| **Data source(s) collection** | * Service Delivery Tracking (SDT)
* Family violence flexible support package year-to-date funding acquittal
 |
| **Definition of terms** | An eligible victim survivor is any person who is experiencing or has experienced family violence, as per the Family Violence Protection Act 2008, and who meets the eligibility criteria set out in the family violence flexible support package program guidelines. |

**Key performance measure 2: Brokerage expended in the reporting period - FVCB**

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| **Aim/objective** | The aim of this performance measure is to monitor the total amount of brokerage that has been expended on individuals (including children as unique persons). |
| **Target** | The performance measure target is provided in the Service Agreement. |
| **Type of count** | Cumulative |
| **Counting rule** | Calculate the total amount of crisis brokerage that has been expended during the reporting period. The amount should be exclusive of GST.  |
| **Data source(s) collection** | * Service Delivery Tracking (SDT)
* Family Violence Crisis Brokerage Data
 |
| **Definition of terms** | An individual is any person who is experiencing or has been affected by family violence. Crisis brokerage is funding under this activity of any size administered to an individual or family. Expended funding includes all approved and committed brokerage funding, not just funding associated with finalised invoices. |

**Key performance measure 3: Number of individuals assisted - FVCB**

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| **Aim/objective** | The aim of this performance measure is to monitor the number of individuals (including children and young people as unique persons) assisted with brokerage. |
| **Target** | The performance measure target is provided in the Service Agreement. |
| **Type of count** | Cumulative |
| **Counting rule** | Count each time an individual is assisted with brokerage during a support period. If an individual is assisted with brokerage across multiple support periods during the reporting period that individual will be counted more than once. If a family or household is provided with brokerage, each individual assisted including children can be counted separately.  |
| **Data source(s) collection** | * Service Delivery Tracking (SDT)
* Family Violence Crisis Brokerage Data
 |
| **Definition of terms** | An individual is any person who is experiencing or has been affected by family violence. Brokerage is funding under this activity of any size administered to an individual or family. Assisted refers to any individual who benefits from provision of brokerage. For example, a household of four provided with brokerage to address accommodation costs represents four individuals assisted.  |

**Key performance measure 4: Funding expended in the reporting period - FSP**

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| **Aim/objective** | The aim of this performance measure is to calculate the total amount of funding that has been expended on eligible victim survivors through the provision of family violence flexible support packages. |
| **Target** | The performance measure target is provided in the Service Agreement. |
| **Type of count** | Cumulative |
| **Counting rule** | Calculate the total amount of funding that has been expended during the reporting period, excluding funding provided to agencies for administrative costs. |
| **Data source(s) collection** | * Service Delivery Tracking (SDT)
* Family violence flexible support package year-to-date funding acquittal
 |
| **Definition of terms** | An eligible victim survivor is any person who is experiencing or has experienced family violence, as per the Family Violence Protection Act 2008, and who meets the eligibility criteria set out in the family violence flexible support package program guidelines. Funding that has been expended includes all approved and committed package funding, not just funding associated with finalised invoices. It excludes funding provided to agencies for administrative costs.  |

**Key performance measure 5: Number of brokerage packages - SASB**

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| **Aim/objective** | The aim of this performance measure is to record the number of packages of brokerage provided to clients (including children as unique clients) |
| **Target** | The performance measure target is provided in the Service Agreement. |
| **Type of count** | Cumulative |
| **Counting rule** | Count the number of brokerage packages provided to clients in the reporting period. Clients assisted in the reporting period can be counted more than once. If an individual is assisted with brokerage multiple times during the reporting period the brokerage package will be counted each time. |
| **Data source(s) collection** | * Service Delivery Tracking (SDT)
* Sexual assault support brokerage year-to-date funding acquittal
 |
| **Definition of terms** | A client is any person (including children and young people) who is experiencing or has been affected by sexual assault. This may include a non-offending parent or other support person who is deemed a client and also receiving support through a sexual assault support service. |

**Key performance measure 6: Brokerage expended in reporting period - SASB**

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| **Aim/objective** | The aim of this performance measure is to record the total amount of brokerage that has been expended on individuals (including children and young people) |
| **Target** | The performance measure target is provided in the Service Agreement. |
| **Type of count** | Cumulative |
| **Counting rule** | Calculate the total amount of sexual assault support brokerage that has been expended during the reporting period. |
| **Data source(s) collection** | * Service Delivery Tracking (SDT)
* Sexual assault support brokerage year-to-date funding acquittal
 |
| **Definition of terms** | A client is any person (including children and young people) who is experiencing or has been affected by sexual assault. This may include a non-offending parent or other support person who is deemed a client and also receiving support through a sexual assault support service.Funding that has been expnded includes all approved and committed brokerage funding, not just funding associated with finalised invoices.  |

**6. Data collection**

The reporting requirements for this service are:

| **Data collection name** | **Data system**  | **Data set**  | **Reporting cycle** |
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| Service Delivery Tracking (SDT) | My Agency/SAM  | SAMS2/Service delivery tracking data set  | Monthly |
| Family Violence Crisis Brokerage Data | Electronic Data System  | Family violence acquittal data set provided to Family Safety Victoria  | Quarterly |
| Sexual assault support brokerage year-to-date funding acquittal | Manual Data Collection  | Sexual assault support brokerage acquittal data set provided to Family Safety Victoria  | Quarterly |
| Family violence flexible support package year-to-date funding acquittal | Electronic Data System  | Flexible Support Packages Online Portal provided to Department of Families, Fairness and Housing  | Quarterly |

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