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| Residential Care  31415 |
| Outcome objective: Victorians have capabilities to participate  Output group: Child Protection and Family Services  Output: Placement Services |

**OFFICIAL**

**1. Service objective**

To provide residential care services to children and young people in out-of-home care who are unable to be placed in home-based care.

**2. Description of the service**

Residential care services in community-based houses are provided to children and young people in out-of-home care. Children and young people who live in residential care are often those who have experienced the greatest level of trauma and who, therefore, require the most expert therapeutic care and support.Placement in residential care is based on assessment of each individual’s needs. This includes consideration of alternative placement in home-based care, and in particular kinship care, wherever possible.Therapeutic residential careTherapeutic residential care is a contemporary model of residential care informed by an understanding of trauma, attachment and child development.A therapeutic loading, in addition to residential care base funding, is allocated for all therapeutic placements. The therapeutic loading provides for additional staffing, including a therapeutic specialist as outlined in the program requirements for the delivery of therapeutic care in Victoria.

**3. Client group**

The client group this activity is targeted at children and young people or larger sibling groups in out-of-home care – 100 per cent of whom are subject to current protective involvement.

**4. Obligations specific to this activity**

In addition to the obligations listed in the Service Agreement, organisations funded to deliver this activity must comply with the following:

**4a. Registration and Accreditation**

* Independent review and accreditation against the department’s Human Services Standards, unless exempted.
* Registration under the Children, Youth and Families Act 2005

**4b. Program requirements and other policy guidelines**

* [Human Services Standards policy](https://providers.dffh.vic.gov.au/human-services-standards-policy)

<https://providers.dffh.vic.gov.au/human-services-standards-policy>

* [Improving safety for children and young people in residential care Overnight Safety Plan Template](https://providers.dffh.vic.gov.au/improving-safety-children-and-young-people-residential-care-overnight-safety-plan-word)

<https://providers.dffh.vic.gov.au/improving-safety-children-and-young-people-residential-care-overnight-safety-plan-word>

* [Improving safety for children and young people in residential care Overview guidelines](https://providers.dffh.vic.gov.au/program-requirements-out-home-care-services)

<https://providers.dffh.vic.gov.au/program-requirements-out-home-care-services>

* [Program Requirements for Residential Care Services in Victoria](https://providers.dffh.vic.gov.au/program-requirements-residential-care-victoria-oct-2016-word)

<https://providers.dffh.vic.gov.au/program-requirements-residential-care-victoria-oct-2016-word>

* [Program requirements for the delivery of therapeutic care in Victoria](https://providers.dffh.vic.gov.au/program-requirements-delivery-therapeutic-residential-care-victoria-word)

<https://providers.dffh.vic.gov.au/program-requirements-delivery-therapeutic-residential-care-victoria-word>

* [Labour Hire Procedures](https://providers.dffh.vic.gov.au/labour-hire-procedures%3e)

<https://providers.dffh.vic.gov.au/labour-hire-procedures>>

* [Child Protection Practice Manual](http://www.cpmanual.vic.gov.au)

<http://www.cpmanual.vic.gov.au>

* [Minimum Qualification Requirements for Residential Care Workers in Victoria](https://providers.dffh.vic.gov.au/minimum-qualification-requirements-residential-care-workers-victoria-word)

<https://providers.dffh.vic.gov.au/minimum-qualification-requirements-residential-care-workers-victoria-word>

**5. Performance**

Funding is subject to achieving the performance targets specified in Schedule 2 of the Service Agreement.

Performance is measured as follows:

**Key performance measure 1: Daily average number of placements**

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| **Aim/objective** | To monitor the daily average number of children and young people in residential care. |
| **Target** | The performance measure target is provided in the Service Agreement. |
| **Type of count** | Non-cumulative |
| **Counting rule** | Number of placement days in the reporting period, divided by number of days in the reporting period. The placement days includes the first day (i.e. the day the child enters placement) and excludes the last day (i.e. the day the child departs from placement). For example: 1 child, placed for 29 day = 29 placement days 3 children, placed for 31 days = 93 placement days 10 children, placed for 28 days = 280 placement days No. of placement days used in June quarter = 402 (29 + 93 + 280) Total days June quarter = 91 |
| **Data source(s) collection** | * Service Delivery Tracking (SDT) |
| **Definition of terms** | Daily average number is the equivalent number of clients per day during the reporting period (e.g. June quarter = 91days). Placement refers to the accommodation provided. |

**Performance measure 2: Percentage of children and young people who are subject to protective involvement**

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| **Aim/objective** | This performance measure provides information which is used to analyse whether the service is being targeted to the appropriate client group. All children and young people in residential care must be subject to protective involvement |
| **Target** | 100 per cent |
| **Type of count** | Non-cumulative |
| **Counting rule** | Number of clients in care during the reporting period whose cases are open on CRIS/CRISSP and subject to protective involvement, divided by the total number of clients in residential care, general. For example: Number of clients with protective involvement (CRIS/CRISSP) = 32 Total number of clients (CRISSP) = 145 Percentage = (32 / 145) x 100 = 22.0% |
| **Data source(s) collection** | * Out of Home Care |
| **Definition of terms** | Child and young person are defined in accordance with the Children Youth and Families Act 2005. Protective involvement refers to children/young people who are either subject to current protective order, investigation or where on-going risk has been substantiated by Protective Services. |

**Performance measure 3: Percentage of total exits from placement that are planned**

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| **Aim/objective** | This performance measure provides information required to plan placement transition for a young person prior to their exit from the residential care placement. |
| **Target** | 100 per cent |
| **Type of count** | Non-cumulative |
| **Counting rule** | Number of placement days in the reporting period, divided by number of days in the reporting period. The placement days includes the first day(i.e. the day the child enters placement) and excludes the last day(i.e. the day the child departs from placement). |
| **Data source(s) collection** | * Out of Home Care |
| **Definition of terms** | Exit refers to when the placement ends and the client leaves the placement. Placement refers to the accommodation provided. Planned (exits) means the case planning process which ensures that exits from placements are planned. |

**6. Data collection**

The reporting requirements for this service are:

| **Data collection name** | **Data system** | **Data set** | **Reporting cycle** |
| --- | --- | --- | --- |
| Out of Home Care | CRISSP | CRISSP | Quarterly |
| Service Delivery Tracking (SDT) | My Agency/SAM | SAMS/Service delivery tracking data set | Monthly |

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