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| Two and Three-Bed Residential Care31141 |
| Outcome objective: Victorians have capabilities to participateOutput group: Child Protection and Family ServicesOutput: Placement Services |

**OFFICIAL**

**1. Service objective**

To provide two and three bed therapeutic residential care homes to children and young people who are unable to be placed in home-based care.

**2. Description of the service**

Two and three bed therapeutic residential care homes in community-based houses are provided to children and young people in care services.

Children and young people who live in the two and three bed therapeutic residential care homes cannot be placed in a longer term home-based care kinship care or foster care placement and require a period of time in this model with the aim of providing stability.

These new therapeutic residential homes are specifically designed for children, young people and sibling groups subject to current protective involvement and with complex trauma needs arising from the impacts of abuse, neglect and separation from family, community and culture.

There are three elements to the support component of the two and three bed therapeutic residential care homes:
• culturally safe and appropriate practices
• access to a Therapeutic Specialist and related support
• access to an Education Specialist and education and vocation supports

For all two and three bed therapeutic residential care homes, there is a requirement of a minimum two staff rostered on for each shift and that there is always an overnight stand-up staff member with another staff member on site permitted to sleep over and be activated as required.

**3. Client group**

The client group for this model is young people generally over the age of 12 years unable to be placed in home-based kinship or foster care due to a range of challenging behaviours and complex needs and who require a period of time in residential care with the aim of providing stability.

**4. Obligations specific to this activity**

In addition to the obligations listed in the Service Agreement, organisations funded to deliver this activity must comply with the following:

**4a. Registration and Accreditation**

* Independent review and accreditation against the department’s Human Services Standards, unless exempted.
* Registration under the Children, Youth and Families Act 2005

**4b. Program requirements and other policy guidelines**

* [Human Services Standards policy](https://providers.dffh.vic.gov.au/human-services-standards-policy)

<https://providers.dffh.vic.gov.au/human-services-standards-policy>

* [Improving safety for children and young people in residential care Overview guidelines](https://providers.dffh.vic.gov.au/program-requirements-out-home-care-services)

<https://providers.dffh.vic.gov.au/program-requirements-out-home-care-services>

* [Program Requirements for Residential Care Services in Victoria](https://providers.dffh.vic.gov.au/program-requirements-residential-care-victoria-oct-2016-word)

<https://providers.dffh.vic.gov.au/program-requirements-residential-care-victoria-oct-2016-word>

* [Labour Hire Procedures](https://providers.dffh.vic.gov.au/labour-hire-procedures%3E)

<https://providers.dffh.vic.gov.au/labour-hire-procedures>>

* [Child Protection Practice Manual](http://www.cpmanual.vic.gov.au)

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* [Guide to emergency use of physical restraint in out-of-home care](http://providers.dffh.vic.gov.au/guide-emergency-use-physical-restraint-out-home-care)

<http://providers.dffh.vic.gov.au/guide-emergency-use-physical-restraint-out-home-care>

* [Minimum Qualification Requirements for Residential Care Workers in Victoria](https://providers.dffh.vic.gov.au/minimum-qualification-requirements-residential-care-workers-victoria-word)

<https://providers.dffh.vic.gov.au/minimum-qualification-requirements-residential-care-workers-victoria-word>

* [Program guidelines for two and three bed therapeutic residential care](https://fac.dhhs.vic.gov.au/)

<https://fac.dhhs.vic.gov.au/>

**5. Performance**

Funding is subject to achieving the performance targets specified in Schedule 2 of the Service Agreement.

Performance is measured as follows:

**Key performance measure 1: Placement - Daily average occupancy**

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| **Aim/objective** | To monitor the daily average number of children and young people in two and three bed therapeutic residential care. |
| **Target** | The performance measure target is provided in the Service Agreement. |
| **Type of count** |  Non-cumulative |
| **Counting rule** | Number of placement days in the reporting period, divided by number of days in the reporting period. The placement days includes the first day (i.e. the day the child enters placement) and excludes the last day (i.e. the day the child departs from placement). For example: 1 child, placed for 29 day = 29 placement days 3 children, placed for 31 days = 93 placement days 10 children, placed for 28 days = 280 placement days No. of placement days used in June quarter = 402 (29 + 93 + 280) Total days June quarter = 91 |
| **Data source(s) collection** | * Service Delivery Tracking (SDT)
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| **Definition of terms** | Daily average number is the equivalent number of clients per day during the reporting period (e.g. June quarter = 91days). Placement refers to the accommodation provided in two and three bed therapeutic residential care. |

**6. Data collection**

The reporting requirements for this service are:

| **Data collection name** | **Data system**  | **Data set**  | **Reporting cycle** |
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| Service Delivery Tracking (SDT) | My Agency/SAM  | SAMS/Service delivery tracking data set  | Monthly |

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